

Account	Budget	Encumbered		Spent		Remaining	
Salary and Benefits							
6001000 SALARIES FULL-TIME	827,243			153,241.43	19%	674,001.57	81%
6001001 SALARIES PART-TIME	144,290			32,039.12	22%	112,250.88	78%
6001002 SALARIES TEMPORARY	1,201			4,698.24	391%	-3,497.24	-291%
6001003 SALARIES OVERTIME	-			266.17		-266.17	
Total Salary	972,734			190,244.96	20%	782,489.04	80%
6008001 STATE RETIREMENT	135,041			21,595.90	16%	113,445.10	84%
6008002 SOCIAL SECURITY	72,869			14,647.42	20%	58,221.58	80%
6008004 WORKERS COMPENSATION	5,808			1,452	25%	4,356	75%
6008006 LIFE INSURANCE	255			20.25	8%	234.75	92%
6008007 HEALTH INSURANCE	152,367			27,698.86	18%	124,668.14	82%
6008009 RETIREE HEALTH INSURANCE	352,348			-	0%	352,348	100%
6008012 EMPLOYEE TUITION REIMBURSEMENT	3,500			-	0%	3,500	100%
6008014 NYS Voluntary Defined Contribution	6,505			1,444.84	22%	5,060.16	78%
Total Benefits	728,693			66,859.27	9%	661,833.73	91%
Salary and Benefits	1,701,427			257,104.23	15%	1,444,322.77	85%
Contractual Expenditures							
6004012 OFFICE SUPPLIES	2,400	1,085	45%	292.50	12%	1022.50	43%
6004021 BLDG MAINTENANCE SUPPLIES	1,000	960.10	96%	39.90	4%	-	0%
6004022 FUEL AND HEATING SUPPLIES	26,000	-	0%	5,041.35	19%	20,958.65	81%
6004023 BLDG AND GROUNDS SUPPLIES	4,300	6,222.85	145%	777.15	18%	-2,700	-63%
6004030 FOOD AND BEVERAGES	100	-	0%	-	0%	100	100%
6004048 MISC OPERATIONAL SUPPLIES	5,785	-	0%	-	0%	5,785	100%
6004055 COMPUTER SOFTWARE AND SUPPLIES	69,994	362.88	1%	-	0%	69,631.12	99%
6004056 COMPUTER EQUIPMENT(NON CAPITAL)	5,000	2,343.15	47%	-		2,656.85	
6004070 BOOKS ADULT SERVICES	66,500	37,668.03	57%	12,331.97	19%	16,500	25%
6004071 JUVENILE BOOKS	52,000	39,391.45	76%	8,608.55	17%	4,000	8%
6004073 SUBSCRIPTIONS	2,000	-	0%	-	0%	2,000	100%
6004074 AUDIOVISUAL MATERIALS	40,000	24,519.88	61%	5,480.12	14%	10,000	25%
6004075 ELECTRONIC ACCESS MATERIALS	32,980	-	0%	4,696.29	14%	28283.71	86%
6004100 POSTAGE AND FREIGHT	700	-	0%	62.09	9%	637.91	91%

6004105 DUES AND MEMBERSHIPS	2,050	-	0%	297.39	15%	1,752.61	85%
6004112 BLDG GROUNDS AND EQUIP REPAIR	2,060	3,154.66	153%	435.77	21%	-1,530.43	-74%
6004113 WATER AND SEWAGE CHARGES	3,200	-	0%	-	0%	3,200	100%
6004115 ELECTRIC CURRENT	65,000	-	0%	8,788.14	14%	56,211.86	86%
6004117 BUILDING AND GROUNDS EXPENSES	41,014	466.32	1%	11,653.26	28%	28,894.42	70%
6004136 OPERATIONAL EQUIPMENT REPAIRS	3,500	-	0%	-	0%	3,500	100%
6004137 ADVERTISING AND PROMOTION EXPE	6,000	-	0%	438.37	7%	5,561.63	93%
6004138 OTHER OPERATIONAL EXPENSES	16,000	4,374.01	27%	5,485.91	34%	6,140.08	38%
6004147 OTHER PROGRAM EXPENSES	15,000	-	0%	449.99	3%	14,550.01	97%
6004160 MILEAGE AND PARKING-LOCAL	1,000	-	0%	-	0%	1000	100%
6004161 TRAVEL HOTEL AND MEALS	1,850	-	0%	-	0%	1,850	100%
6004162 EDUCATION AND TRAINING	2,000	-	0%	84	4%	1,916	96%
6004165 ADVISORY BD/TRUSTEES EXPENSES	175	-	0%	-	0%	175	100%
6004193 HARDWARE MAINTENANCE	8,500	-	0%	-	0%	8,500	100%
6004196 COPYING MACHINE RENTALS	4,800	-	0%	1,020.24	21%	3,779.76	79%
6004504 OTHER FINANCIAL SERVICES	20	-	0%	11.31	57%	8.69	43%
6004573 OTHER FEES FOR SERVICES	6,400	-	0%	601.61	9%	5,798.39	91%
Total	487,328	120,548.33	25%	66,595.91	14%	300,183.76	62%

Chargebacks

6004602 INSURANCE PREMIUM CHARGEBACK	21,274			5,318.50	25%	15,955.50	75%
6004604 DPW SECURITY CHARGEBACKS	103,178			-	0%	103,178	100%
6004606 TELEPHONE BILLING ACCOUNT	5,733			-	0%	5,733	100%
6004609 DATA PROCESSING CHARGEBACKS	54,609			-	0%	54,609	100%
6004618 OFFICE SUPPLIES CHARGEBACK	7			2.73	39%	4.27	61%
6004619 BUILDING SERVICE CHARGEBACK	5,000			-	0%	5,000	100%
Total Chargebacks	189,801			5,321.23	3%	184,480	97%

Debt

6006000 PRINCIPAL ON SERIAL BONDS	6,582			6,582	100%	-	0%
6006001 BANS Principal	47,578			-	0%	47,578	100%
6007000 INTEREST ON SERIAL BONDS	1,028			611.67	60%	416.33	40%
6007001 BANS Interest	4,830			-	0%	4,830	100%

Grand Total (operating):	2,438,574	120,548.33	5%	336,215.04	14%	1,981,810.63	81%
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Projects & Grants							
6004117 STATE CONSTRUCTION AID - 2021	39,372	-	0%	39,372	100%	-	0%
6004117 STATE CONSTRUCTION AID - 2022	378,023	-	0%	-	0%	378,023	100%
KRESGE GRANT (Friends)	31,700	-	0%	21,025.34	66%	10,675	34%
COMMUNITY FOUNDATION (Friends)	5,000	-	0%	-	0%	5,000	100%
COMMUNITY FOUNDATION #2 (Friends)	2,000	-	0%	-	0%	2,000	100%
KLEE GRANT (Friends)	80,000	-	0%	44,177.88	55%	35,822.12	45%
Total Projects & Grants	536,095.00	0.00	0%	104,575.22	20%	431,519.78	80%

Account	Budgeted	Collected	Remaining	
Revenue				
5000100 LIBRARY COPY FEES	8,000	2,153.95	27%	5,846.05
5000177 RENTALS & FEES	7,500	1,800	24%	5,700
5000189 OTHER LOCAL GOVERNMENTS	803,963	-	0%	803,963
5000312 RENTAL CHARGEBACKS	47,000	-	0%	47,000
5000426 MISCELLANEOUS	11,250	1,754.44	16%	9,495.56
5000431 MISCELLANEOUS	15,000	-	0%	15,000
5000451 INTEREST AND EARNINGS	500	4,408.02	882%	-3,908.02
5000470 VENDING MACHINE	900	-	0%	900
5000471 COMMISSIONS	600	-	0%	600
5000531 GIFTS AND DONATIONS	1,000	-	0%	1,000
5000545 CREDIT CARD REBATES	100	-	0%	100
5000562 TRANSFER FROM GENERAL FUND	1,443,640	1,443,640	100%	-
5000808 OTHER STATE AID	98,690	6,286.37	6%	92,403.63
5000952 ARRA DEBT REIMBURSEMENT	431	-	0%	431
Total Revenue (operating):	2,438,574	1,460,042.78	60%	978,531.22

Projects & Grants				
5000808 STATE CONSTRUCTION AID - 2021	39,372	35,435	90%	3,937
5000808 STATE CONSTRUCTION AID - 2022	378,023	340,221	90%	37,802
KRESGE GRANT (Friends)	31,700	31,700	100%	-
COMMUNITY FOUNDATION (Friends	5,000	2,500	50%	2,500
COMMUNITY FOUNDATION #2 (Friends	2,000	2,000	100%	-
KLEE GRANT (Friends)	80,000	50,000	63%	30,000
Projects & Grants Revenue	536,095	461,856	86%	74,239



73%

76%

100%

100%

84%

100%

-782%

100%

100%

100%

100%

0%

94%

100%

40%



10%

10%

0%

50%

0%

38%

14%

Frequently Referenced People and Terms

Here's the link to the [Frequently Referenced People and Terms doc](#).

Notable meetings

- Stacey Duncan – Executive Director, President & CEO of the Agency, the Greater Binghamton Chamber of Commerce, and the Strategic Alliance
- Period Pantry press conference
- Brian Norris and Adam Devoe – Broome County Security

May Board Meeting

Please note that when we rescheduled this meeting for the end of the month, you also voted to cancel the May board meeting. I will share the reports by email and post them to [the webpage](#) before the end of May. Our next meeting will be June 8th. This will be a very quick turnaround, so expect your packets at the last possible minute.

Finances/Budget

- The March financials are attached. Everything is on track. I'm happy to answer any questions you have.
- The 2024 budget process is officially launching on May 4th. No word yet as to whether it will be Star Wars themed. (Bonus points if you get my nerd reference)

Contracts/purchases

- **Four County Library System (4CLS) purchasing agreement:** We have three active contracts 4CLS. The other two were approved at the end of 2022. This one covers the per item charges for cataloging and processing our materials. 4CLS doubled the per item rates in 2021 when they were told to budget for a cut in their NYS funding. When they received full funding after all, they went back to charging us the old (lower) rates despite having a signed contract at the higher rates. This agreement is still at that lower per item rate. We are charged the \$.25 per item cataloging fee for any item that's added to the catalog (with a few exceptions specified in the agreement) and the \$.50 per item processing fee for any item that non-AV item that is processed by 4CLS. At this point, most of our collection purchases come already processed by the vendor and the remainder are primarily processed in-house.
- **Presentation Concepts Corporation:** There are two different quotes from PCC:
 - The first—for a total of \$2,500—is our standard maintenance contract for the Decker Room AV.
 - The second is a quote for upgrading the AV in the Decker Room under NYS contract. This is the last step in getting our AV fully functioning again. The total is \$31,473, which is a large expense but one that we can easily cover from the operating budget, and the Decker Room is in nearly constant use between our programs and community meetings.
 - The quote does not include the teleconferencing/remote meeting technology that was in the original proposal, but we may be able to get that for the Ahearn Room through BC IT.
- **Image Integrator:** This is the standard maintenance contract for microfilm readers and book scanner. Image Integrator always gives us separate quotes for each piece of equipment, but they get combined into two county contracts. The total for all of the quotes is \$2,840. This is a slight increase (\$20) from last year's contracts after several years with no increases.

- **Midwest Tapes:** This is our yearly contract for the Hoopla e-book and media platform. This is one of our two primary e-book platforms and this one is specific to BCPL rather than shared with the 4CLS system. Items are available on-demand, and we pay per use. We're asking for approval as not-to-exceed \$27k, which is slightly more than we've been spending per year.

Other Attachments

- **Amendment to the 2023 BC Capital Improvement Program (CIP):** This will be on the May legislative agenda. It amends the 2023 CIP to add \$100k for Library Improvements. This will pay for the front door project and most of the difference between our \$378,023 in 2021-2022 NYS Construction Aid and the actual cost of the bathrooms and door to the garden. It will also serve as the match for our 2022-2023 Construction Aid.
- **E-Rate:** This is a federal program that 4CLS administers on our behalf. It helps pay for our network access. This paperwork has to be submitted annually and gives them the authority.

Data and Reports

The 2022 Annual Report is attached! Laura Haynes deserves a big thank you for pulling this together on schedule. I feel very proud of the design and the way that it showcases our work. It's both playful and professional, and it picks up and builds on our branding in exactly the way that I was hoping for. The plan is to get copies printed distribute to our funders and supporters once you all approve it, and also to post a copy to our website as we've done for the last few years.

Building/Facilities

- The replacement of the front doors is finally moving forward. I expect the automatic openers to be replaced in the next couple of weeks and the doors to be replaced in early June.
- The 2021-2022 Construction Aid was approved by the legislature. The two hold-ups now are code approval for the door to the garden, and approval of the contract with the Smith Group which is currently held up in Legal.
- The Assigned Counsel Program has generously agreed to give us back enough space from their conference room to serve as an additional office for the Local History department.

Security/Safety

Sherry and I had a productive meeting with Brian Norris and Adam Devoe from Broome Security. They've helped us to institute daily check-ins with the officer on duty that have really helped to improve communication. They also reemphasized some of our priorities with their officers, and we've definitely seen a significant improvement in active engagement. Getting a dedicated Security Office off of the Rotunda is the next priority.

Grants

The Friends are receiving \$4,125 from the Community Foundation for South Central New York to support the Farm to Library Program that you all approved at our last meeting. The leg work on this was done by Kevin Davidson, Kate M-C's AmeriCorps worker at the Rural Health Network. He did an excellent job!

Planning/Survey

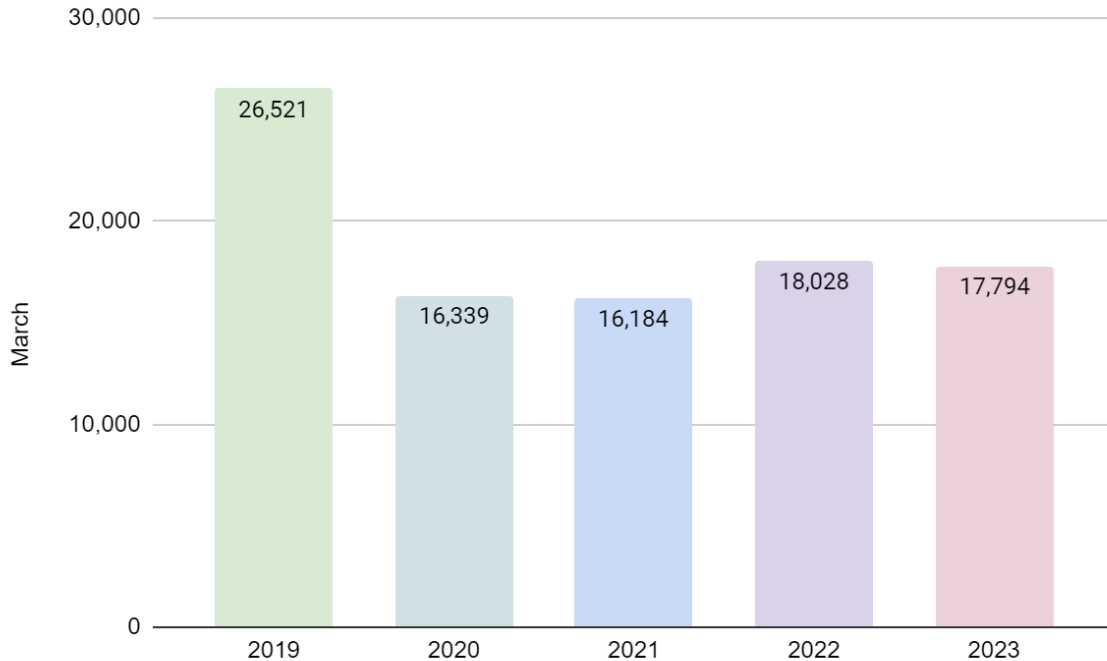
We are closing the community needs assessment with 1,459 responses! The Strategic Planning committee will be meeting in early May and will report back at the June meeting.

Data Analytics Monthly Report (April 2023)

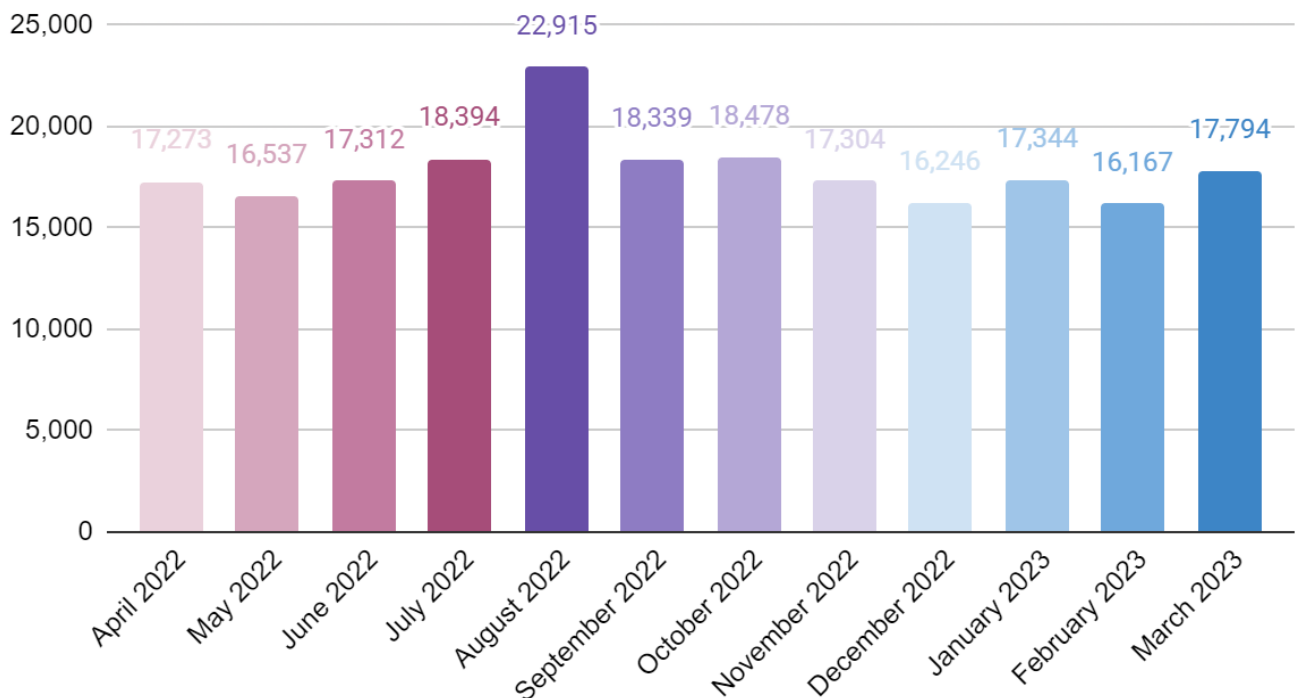
Submitted by Laura Haynes

Total Monthly Circulation for March 2019-2023:

We had a slight decline compared to March of 2022.

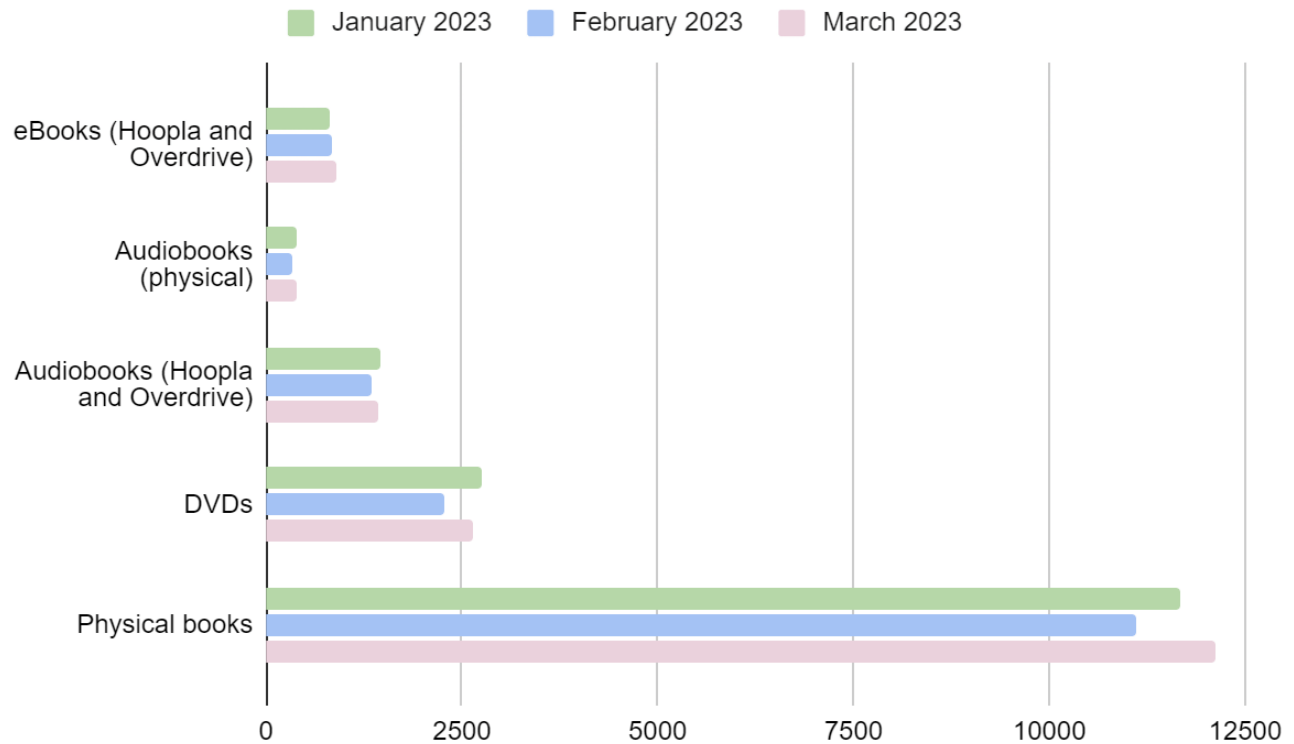


This graph shows circulation statistics for the past 12 months. There was a slight increase for March.



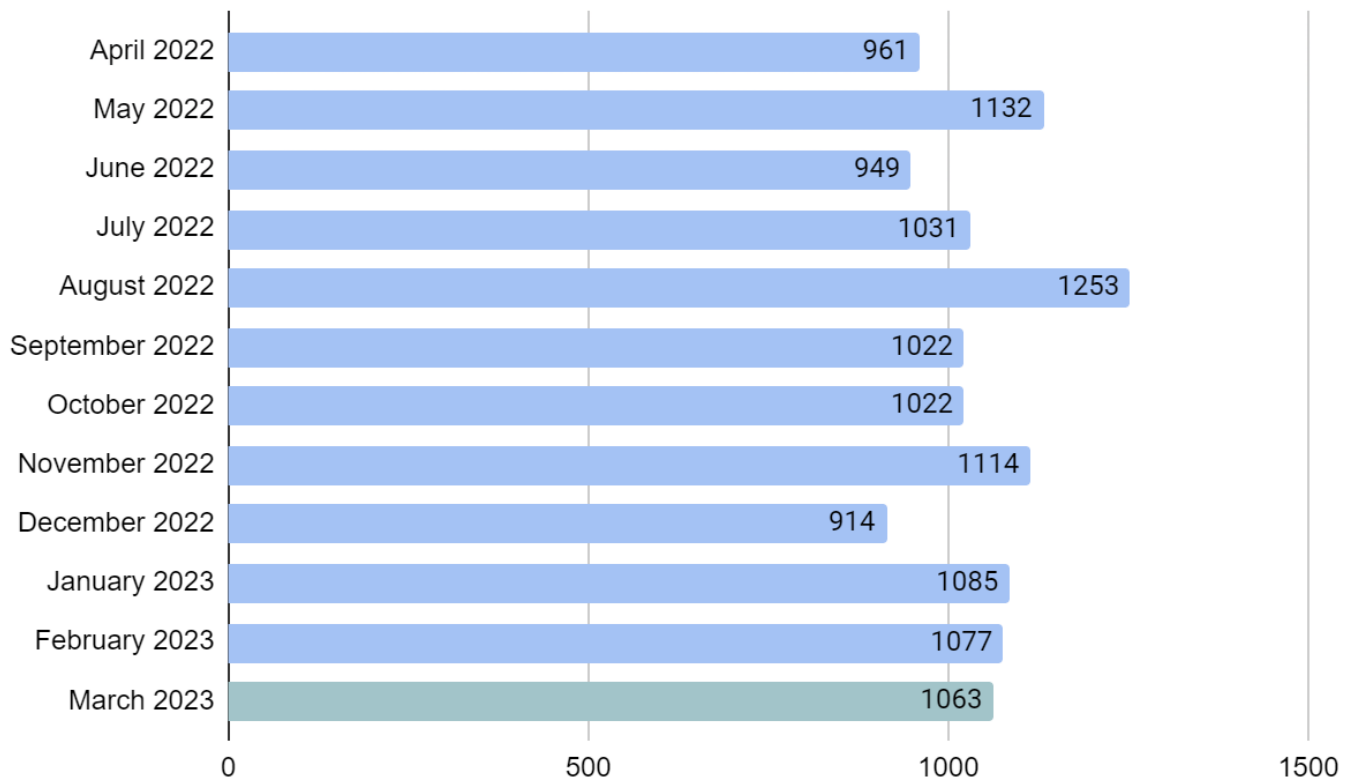
Circulation by media:

This graph shows a breakdown of circulation stats by media over the past three months.



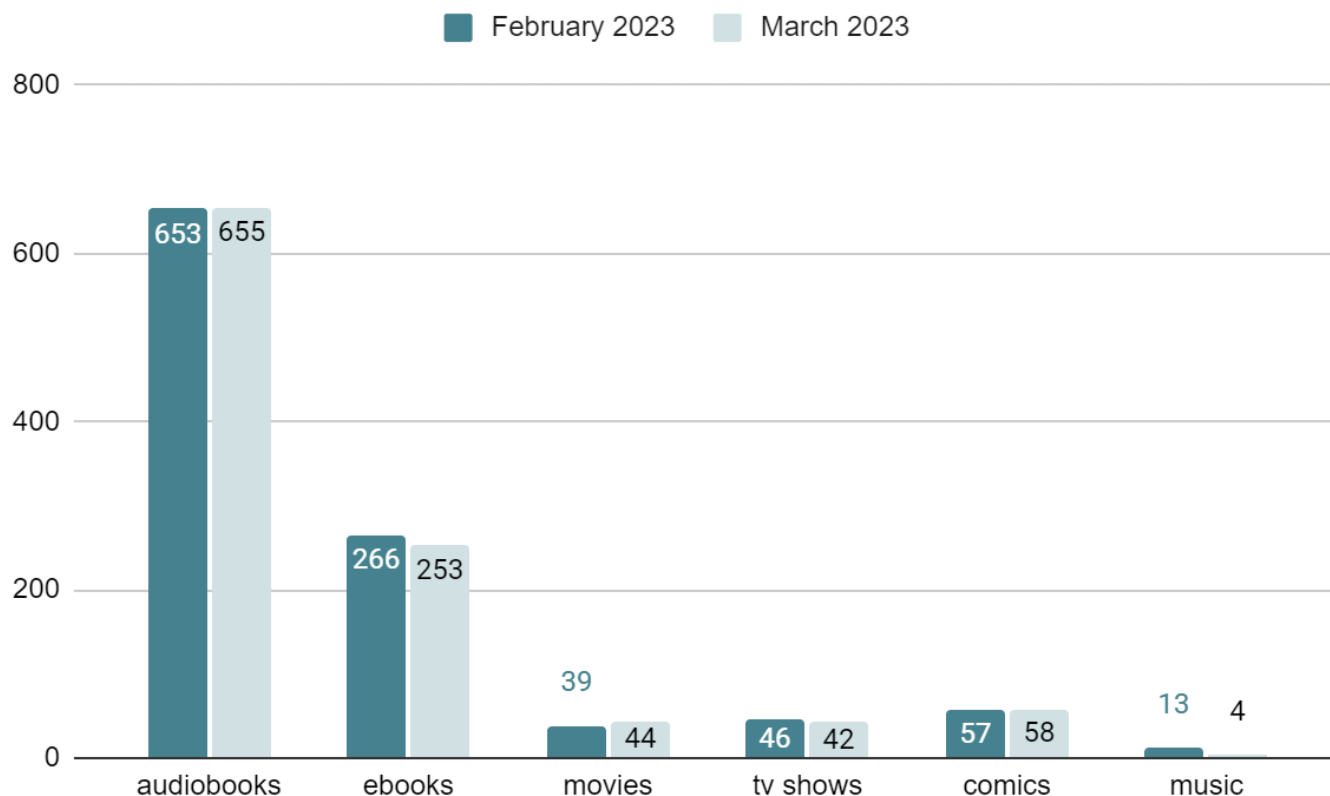
Hoopla Circulation:

Hoopla circulation has declined slowly over the past 3 months.



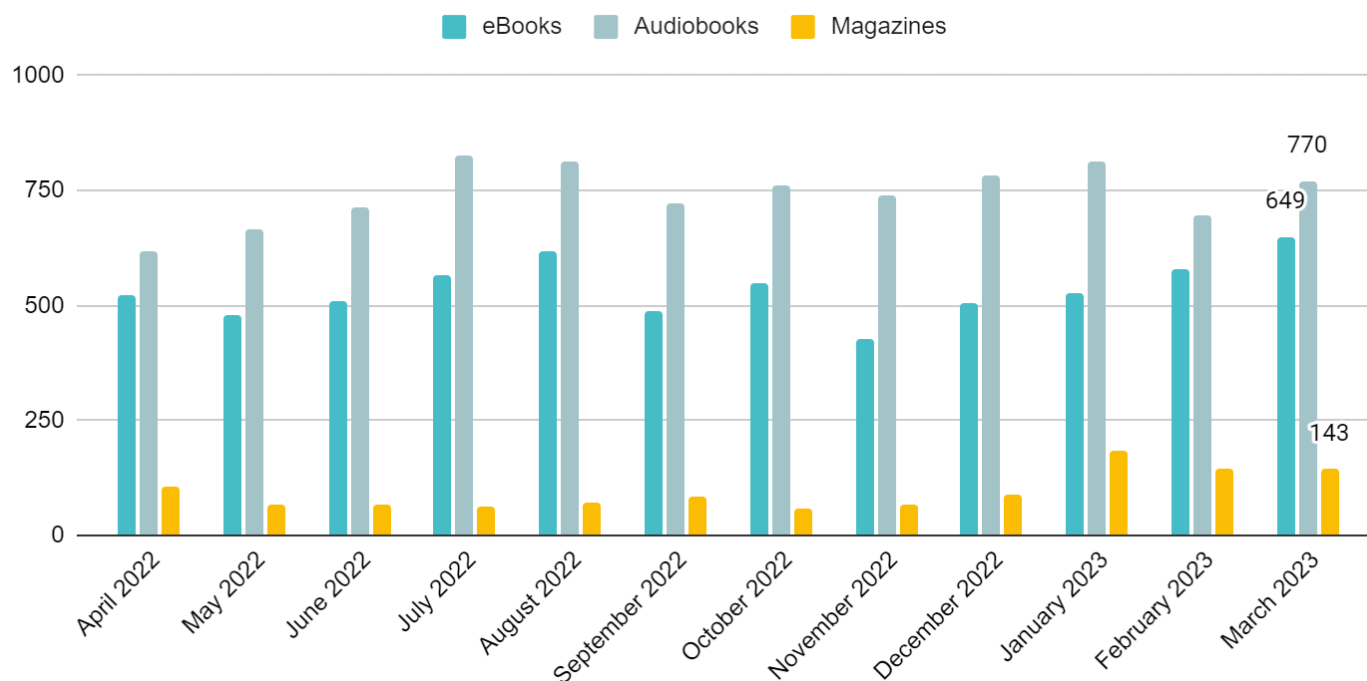
Hoopla Circulation by category:

This graph shows the variance in Hoopla circulation from February to March.



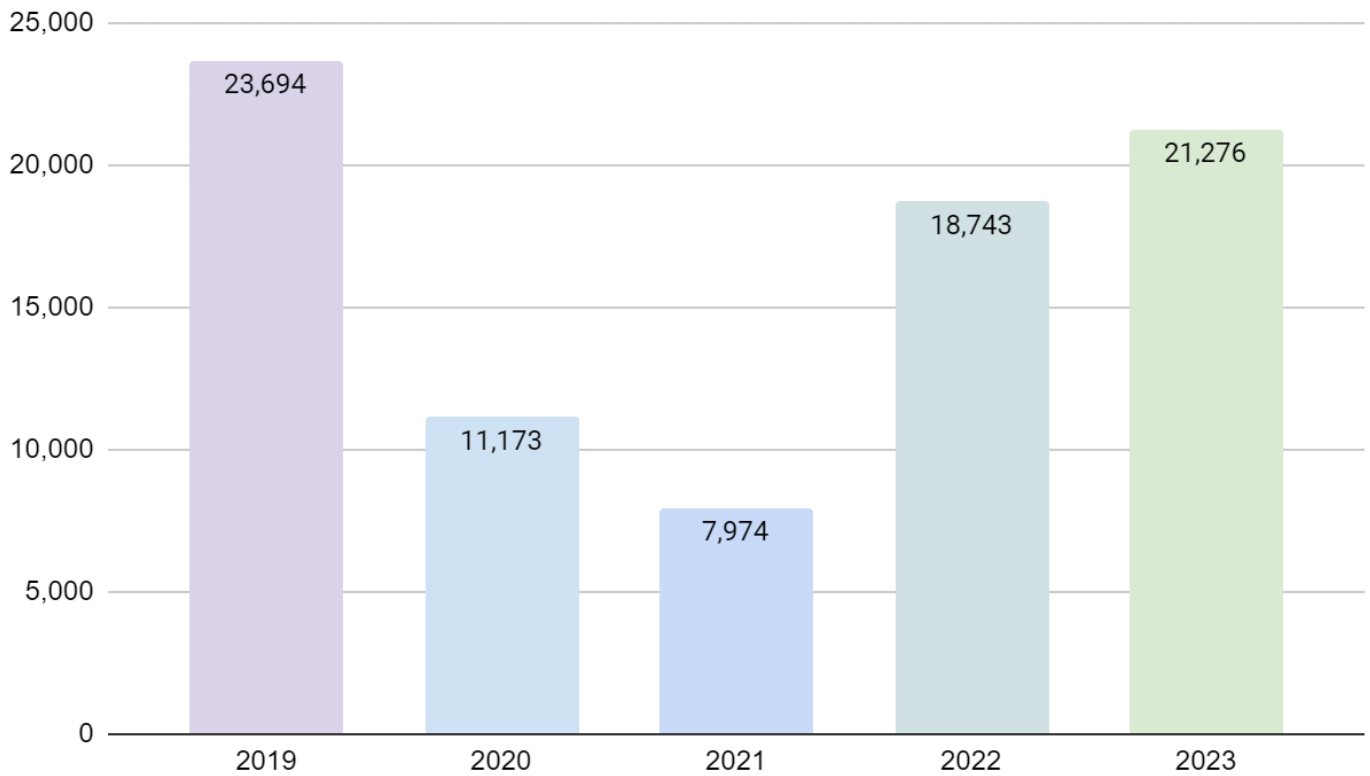
Overdrive Circulation for eBooks, Audiobooks, and Magazines over the last year:

eBooks and audiobook usage increased. Magazine usage only decreased by 3.



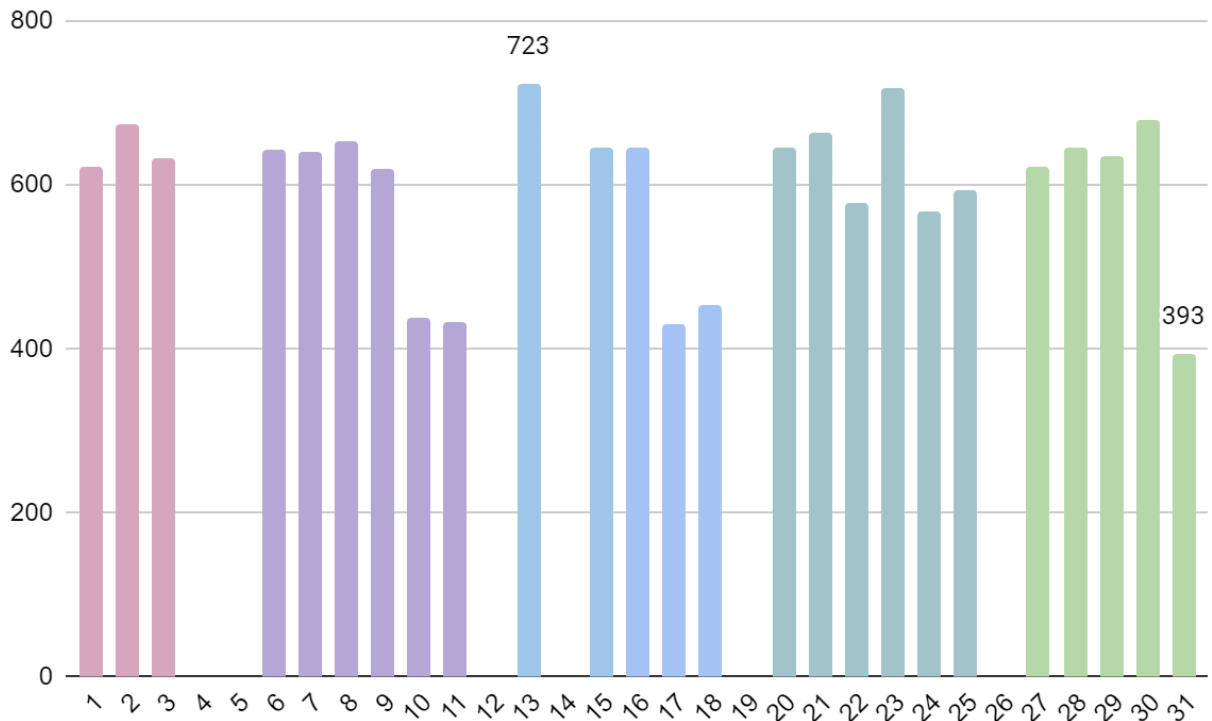
Total Door Count for March 2019-2023:

This graph shows the door count for the month of March from 2019 to 2023. Door count continues to increase.



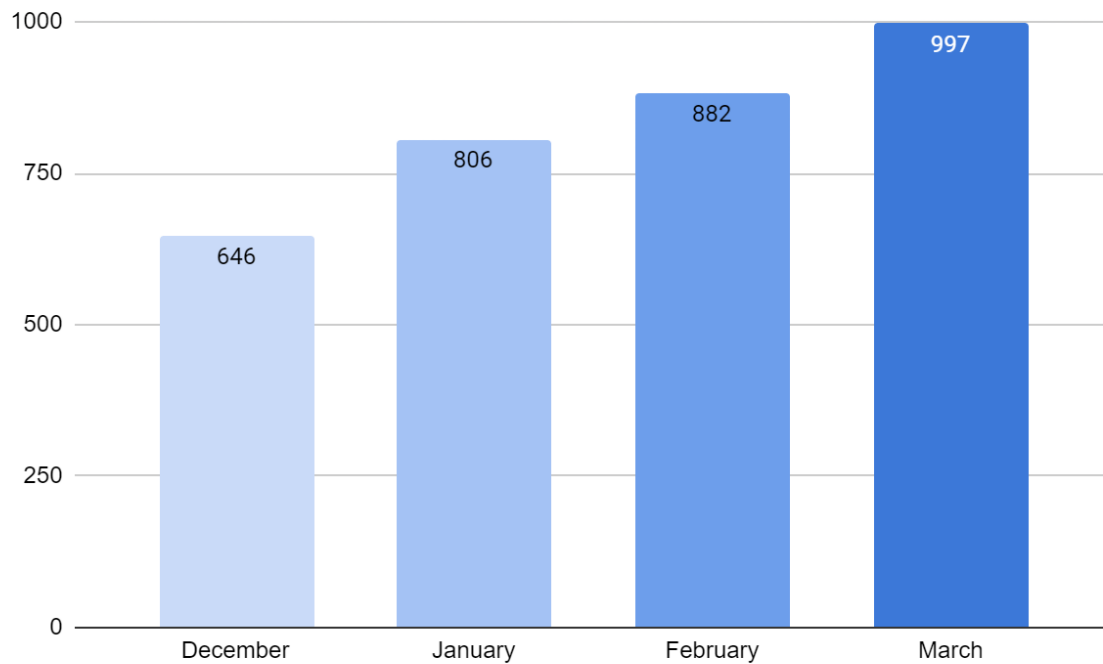
Daily Door Count Totals (by date):

The high for March was 723, an increase of 22 from last month's high. The lowest was 393 on March 31st.



Holds:

The number of holds placed on BCPL items continues to increase exponentially. This shows demand for BCPL items.

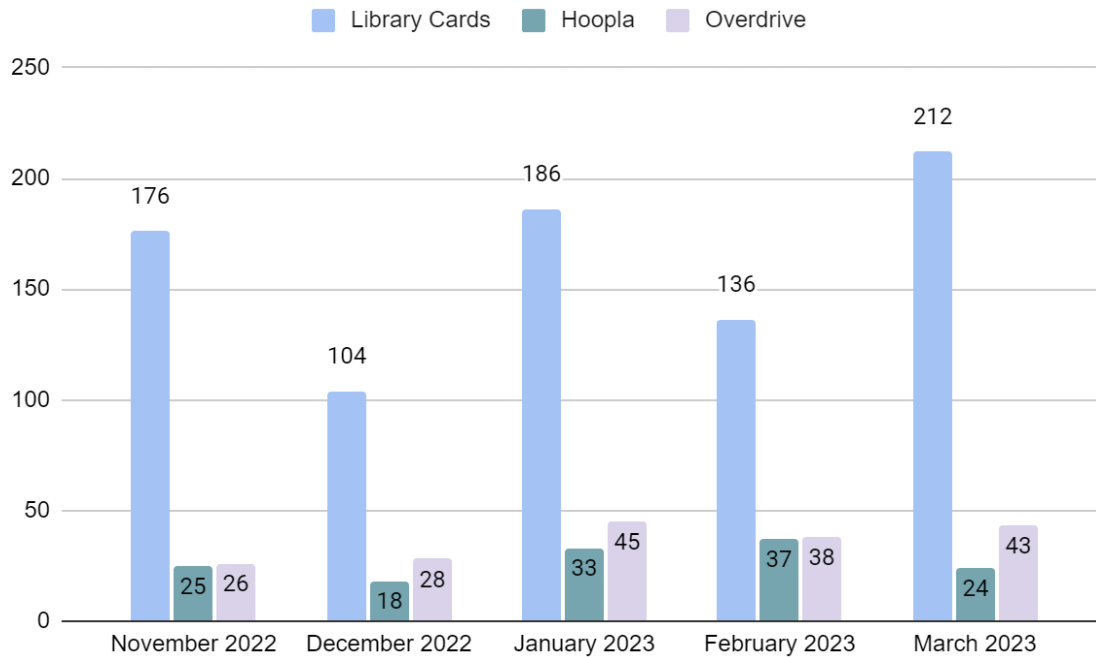


This graph features the top six libraries by number of holds placed on BCPL items for the month of March. The amount of holds placed from VPL increased by 60.

BCPL	997
Vestal Public Library	203
Your Home Public Library	81
Deposit Free Library	33
Fenton Free Library	32
George F. Johnson Memorial Library	31

New Patron Registration (Library Cards, Hoopla, and Overdrive):

Library card registration hit a new high. Hoopla and Overdrive circulation seem to stay within the same range.

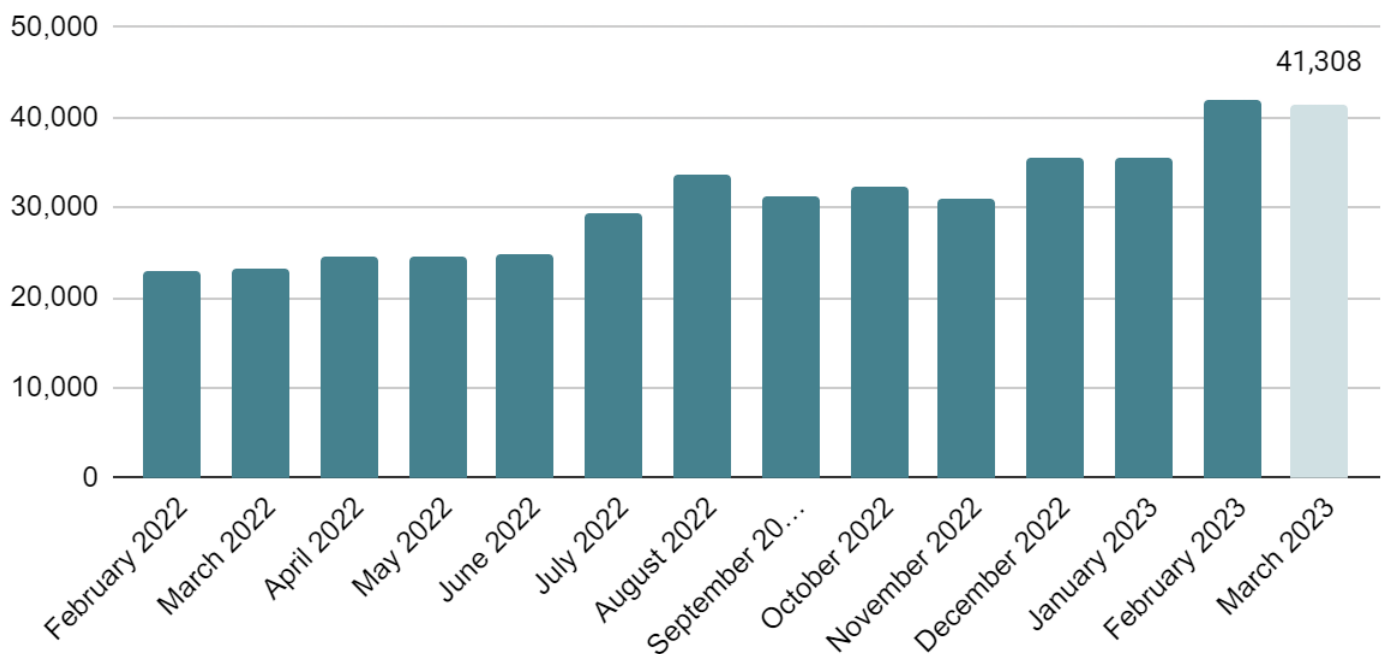


Website Analytics:

This section of the board report is usually devoted to website analytics, including pageviews and unique pageviews, returning versus new visitors, and number of website sessions. We are still in the process of setting up analytics for the new website and will have graphs for these in the future.

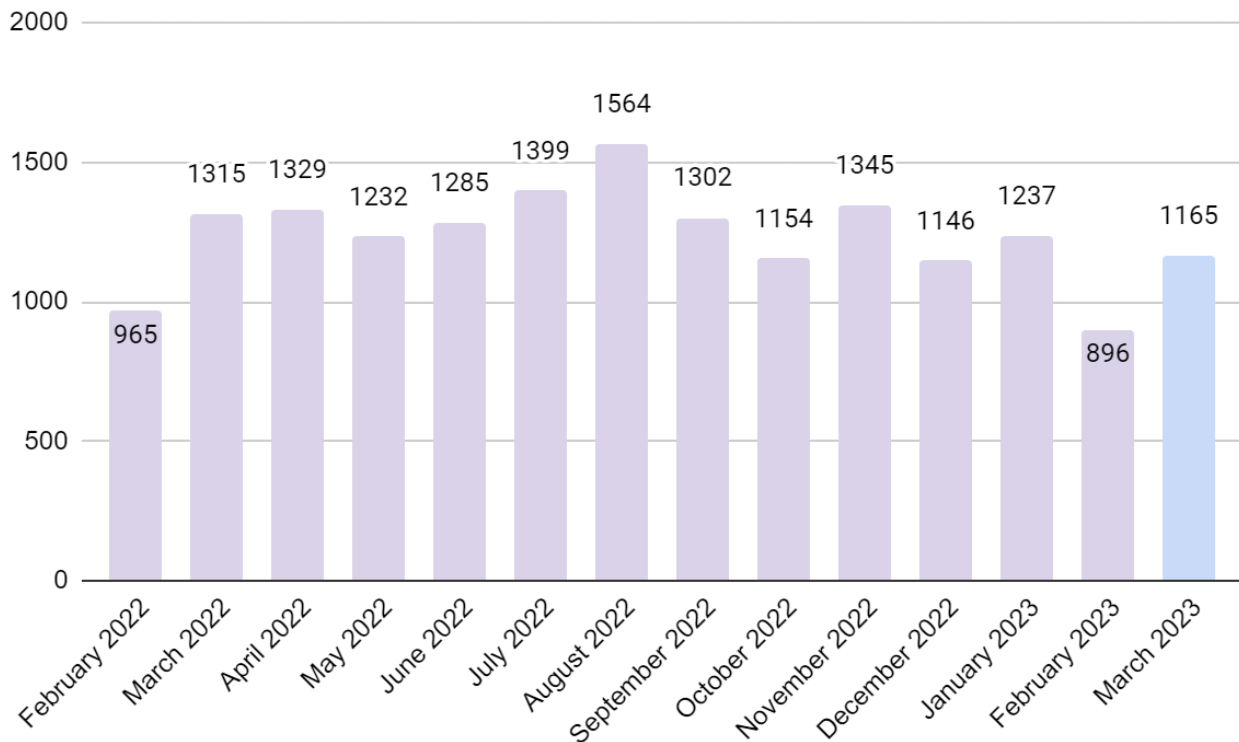
Number of Wireless Sessions:

Wireless usage is holding steady at around 41,000.



Public Computer Sessions over the past 12 months:

Public computer sessions have risen back to the typical range.



March 2023 Youth Services Board Report

Notable things to report in Youth Services:

- Kathleen continues to regularly provide coverage for the Youth Services Department. Youth Services staff greatly appreciate this assistance.
- Kelsey attended a Head Start Policy Council meeting on March 1 to talk about the library.
- Kelsey provided a tour and presentation about the library to a Binghamton University graduate education class on March 8. 18 students were in attendance.
- Youth Services staff attended Roberson Museum's Space Day on March 11. 60 people visited the library table.
- Kelsey provided a social studies story time and craft program for all preschoolers, kindergartners, and first graders at Hillel Academy on March 15. 17 students were in attendance.
- Kelsey met with Gill and Michaela on March 21 to discuss future collaborative programs for teens.
- Kelsey provided a Dr. Seuss story time and craft program for a Family Enrichment Network classroom on March 22. 18 people were in attendance.
- Kelsey participated in Gill's social justice staff book club on March 23.
- Attendance for in person programs:
 - Borrow a Grandparent-Average attendance of 3
 - Biweekly Lapsit Story Time-Average attendance of 17
 - Weekly Family Story Time-Average attendance of 4
 - Weekly Preschool Story Time- Average attendance of 5
 - March 2, 9, 16, 23, & 30-Teen Thursdays-Average attendance of 6
 - March 10-Kids Create STEAM event: Magnetic Slime-18
 - 19 kits were handed out as Grab-N-Go bags
 - March 11 & 25-LEGO Club-Average attendance of 56

- March 17-St. Patrick's Day Kids Create STEAM event-12
 - 27 kits were handed out as Grab-N-Go bags
- March 18-Therapy Dogs-51
- March 18-Bilingual Ukrainian Story Time-23
- March 31-Art Classes for Homeschoolers-30

Upcoming in Youth Services:

- Youth Services will work with Information Services to offer an all-ages event for Earth Day on April 21.
- Youth Services staff will table at future Roberson Museum events.
- Upcoming programs:
 - Borrow a Grandparent-every Monday-Wednesday, Friday & Saturday
 - Biweekly Lapsit Story Time
 - Weekly Family Story Time
 - Weekly Preschool Story Time
 - Weekly Teen Thursdays
 - April 1 & 14-Family Game Day and Teen Game Day
 - April 1 & 15-Therapy Dogs
 - April 10-15-150 Grab-N-Go bags for kids and 50 Grab-N-Go bags for teens
 - April 10-Storytime for Adults
 - April 7, 11, & 12-STEAM Program
 - April 8-LEGO Club
 - April 15-Bilingual Ukrainian Story Time
 - April 22-LEGO Club
 - April 22-Dungeons & Dragons for Teens
 - April 28-Art Classes for Homeschoolers
 - April 29-Therapy Dogs
 - May 6-Family Game Day and Teen Game Day
 - May 19, 20 & 26-Family Movie Afternoon
 - May 20-Therapy Dogs
 - May 20-Bilingual Ukrainian Story Time
 - This program will be on hiatus through September
 - May 22-Homeschool Science Fair
 - May 27-Dungeons & Dragons for Teens
- Kelsey will attend the Head Start Policy Council on April 26 to discuss the Library's programs and services.
- Youth Services staff will table for the Jewish Community Center on April 27 for their Family Literacy Night.
- Michelle will offer a Science Fair for homeschoolers on May 22.
- Summer Reading Program planning has begun. The Department would like to return to a normal SRP this year. There will be a Reading Club for all ages. Every week there will be three story times, two craft programs for all ages, one tween program, two teen programs, one LEGO Club, and one family movie afternoon. We will host one performer for all ages in both July and August. Youth Services staff will also visit a different City of Binghamton Park each week to provide a story time for children registered in their Summer Fun program.

Respectfully submitted by

Kelsey Matoushek

Librarian II

Circulation

Submitted by Kathleen Shores

Full-time Circulation Clerk, Nursel Bagsever, returned to work on March 27th. Head of Circulation, Kathleen Shores, spoke with Youth Services Librarian II, Kelsey Matoushek, about Nursel spending her first week back at the library in Youth Services to allow them time to readjust to being at work again. Kelsey approved.

Part-time Circulation Clerk, Nicole Paolillo, requested to fill the open part-time Youth Services clerk position. Head of Circulation, Kathleen Shores, approved their request.

Full-time Circulation clerk, Emma Wagaman, provided 20.5 hours of desk coverage/additional help to Youth Services.

Full-time Circulation clerk, Nursel Bagsever, provided 29 hours of desk coverage/additional help to Youth Services.

Part-time Circulation Clerk, Ethan Mellen provided 26 hours of desk coverage/additional help to Youth Services.

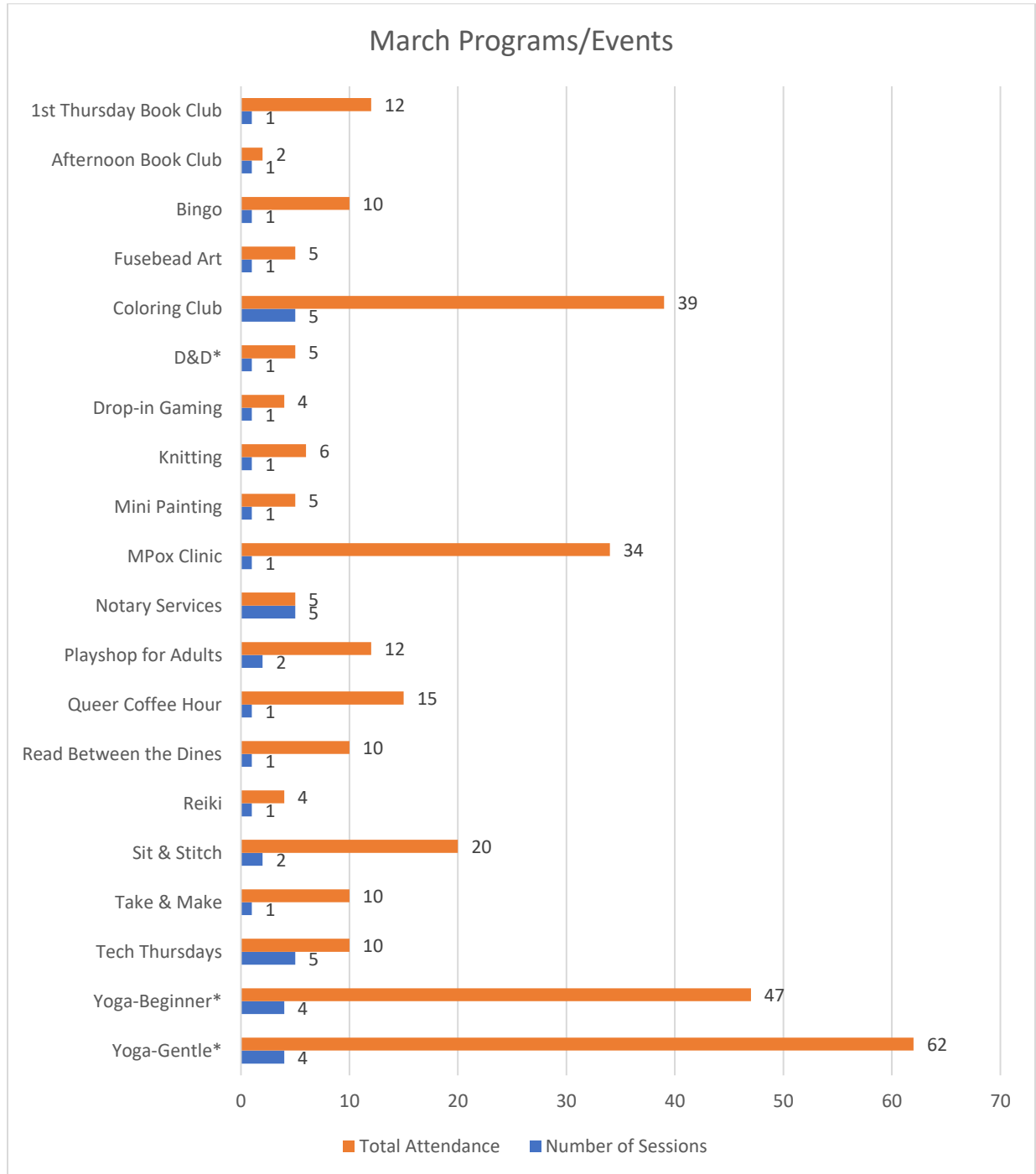
Part-time Circulation Clerk, Nicole Paolillo, provided 59 hours of desk coverage/additional help to Youth Services.

Part-time Circulation clerk, Christian Wert provided 31 hours of desk coverage/additional help to Local History.

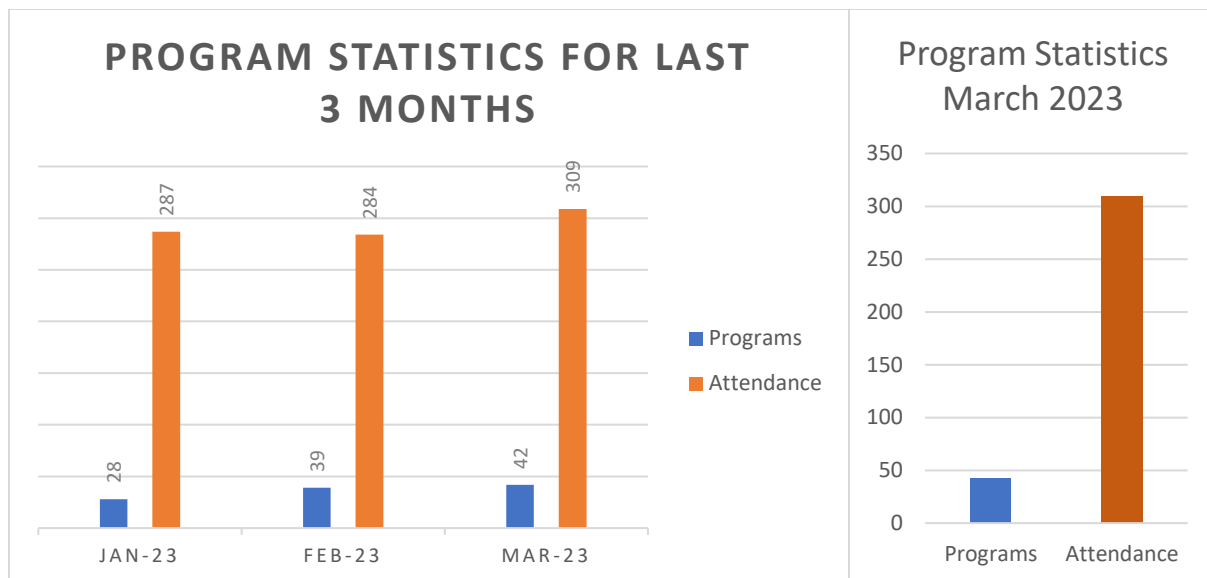
The Circulation desk and Reference desk issued approximately 103 guest passes during the month of March. The library welcomed visitors from other states including Alabama, Florida, Indiana, Maryland, Michigan, New Jersey, Pennsylvania, Texas, and Canada.

Information Services Report

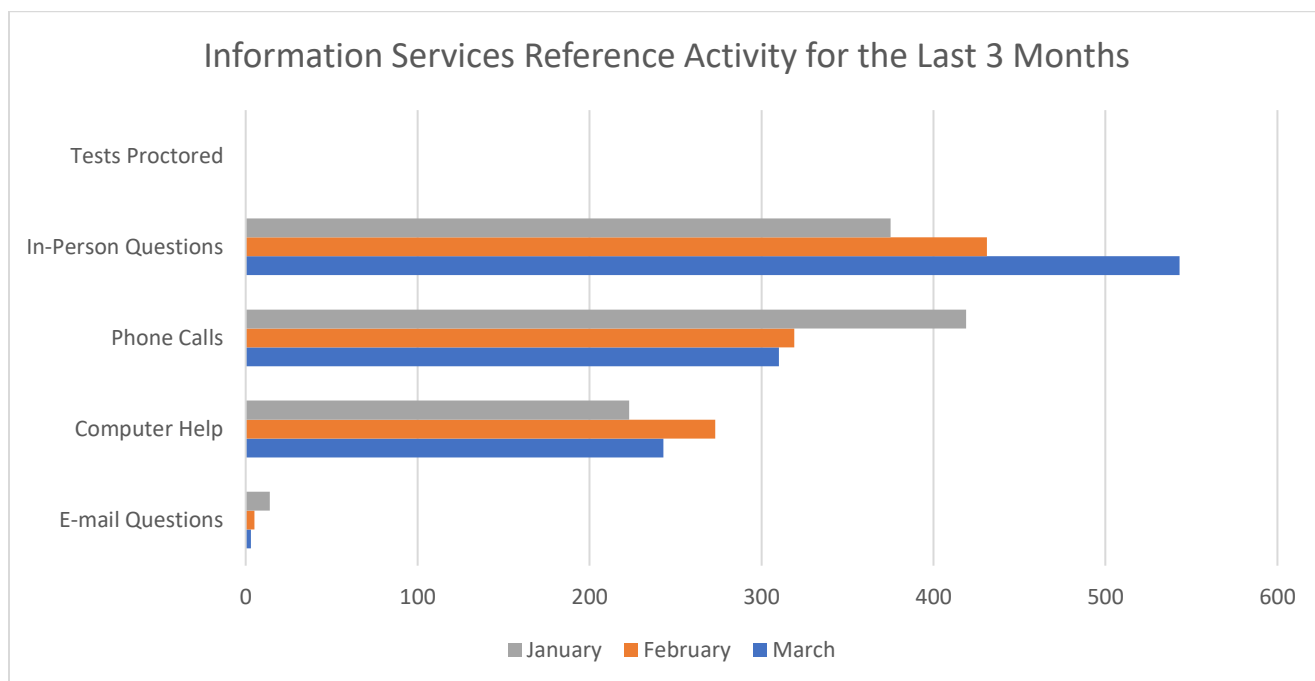
Submitted by Judd Karlman



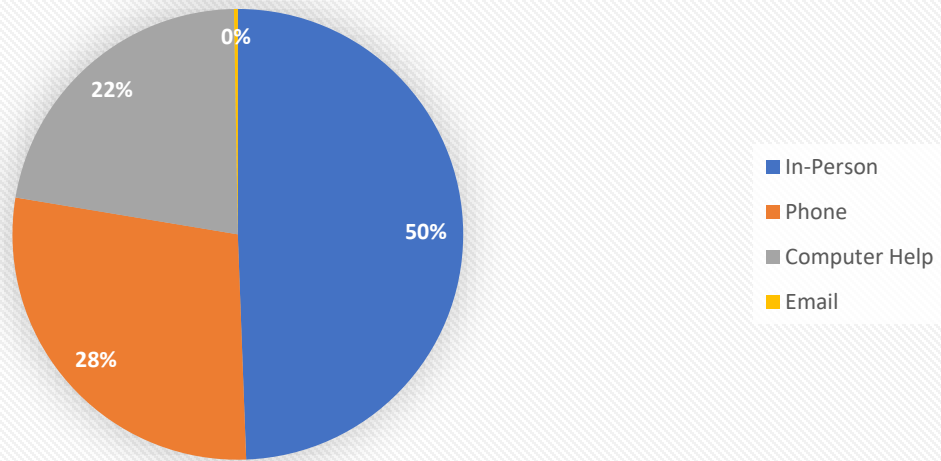
*Funded by The Friends of Broome County Public Library



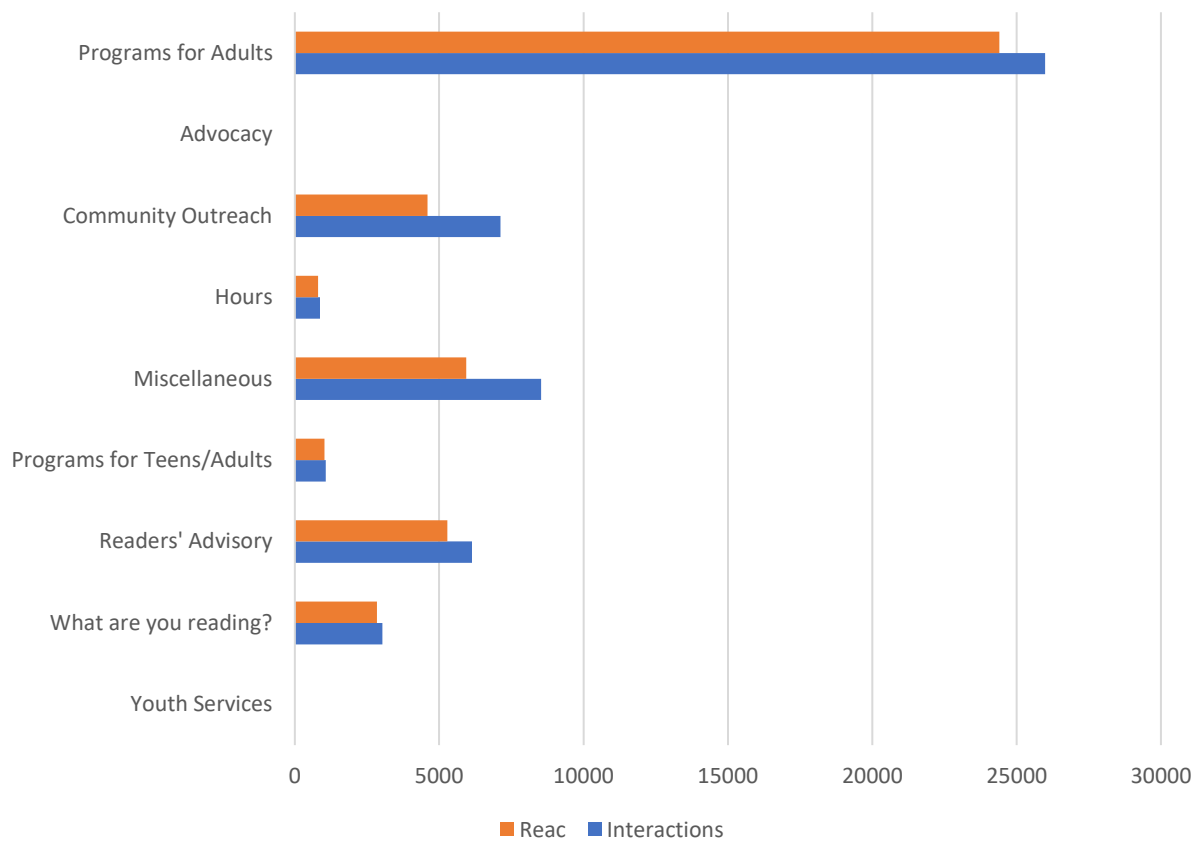
The average number of people that attended a program went up slightly (after a decrease last month). We should see an increase in the coming month as we end programs that are not working, introduce movie programs with our new Umbrella license subscription and continue to see growth in programs with solid traction in the community (Sit and Stitch, Bingo and Queer Coffee Hour).



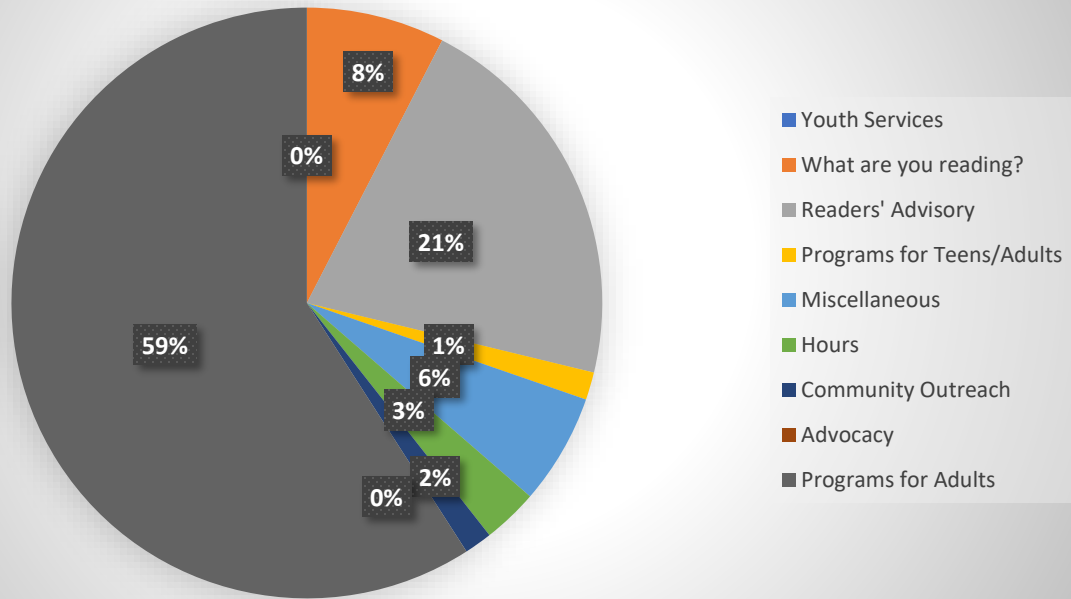
Percentage of Questions by Type



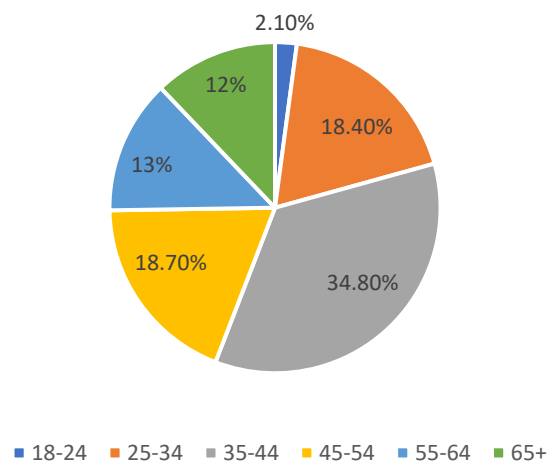
March Total Post Reach & Total Interactions by Category



Percentage of March Posts by Category



Facebook Page Likes by Age as of April 21, 2023



The most popular post reached 4,597 people and had more than seven thousand interactions.

bcpl Broome County Public Library
Published by Canva · March 28 at 5:00 PM · 🌐

Do you want to work in a library? Take the Civil Service Exam to qualify!
Apply to take the General Clerical-OC exam by April 7, 2023. Please submit applications to:
Broome County Office Building
Third Floor
60 Hawley Street
PO Box 1766
Binghamton, NY 13902



For more information go to: <https://gobroomecounty.com/personnel/exams-oc> and click "General Clerical-OC"

**Do you want
to work in a library?**

TAKE THE CIVIL SERVICE EXAM TO
QUALIFY

Broome County requires that every library
employee be civil certified. This requires taking a
general clerical exam:
<https://gobroomecounty.com/sites/default/files/dept/2022%20Exam%20App-OC.pdf>

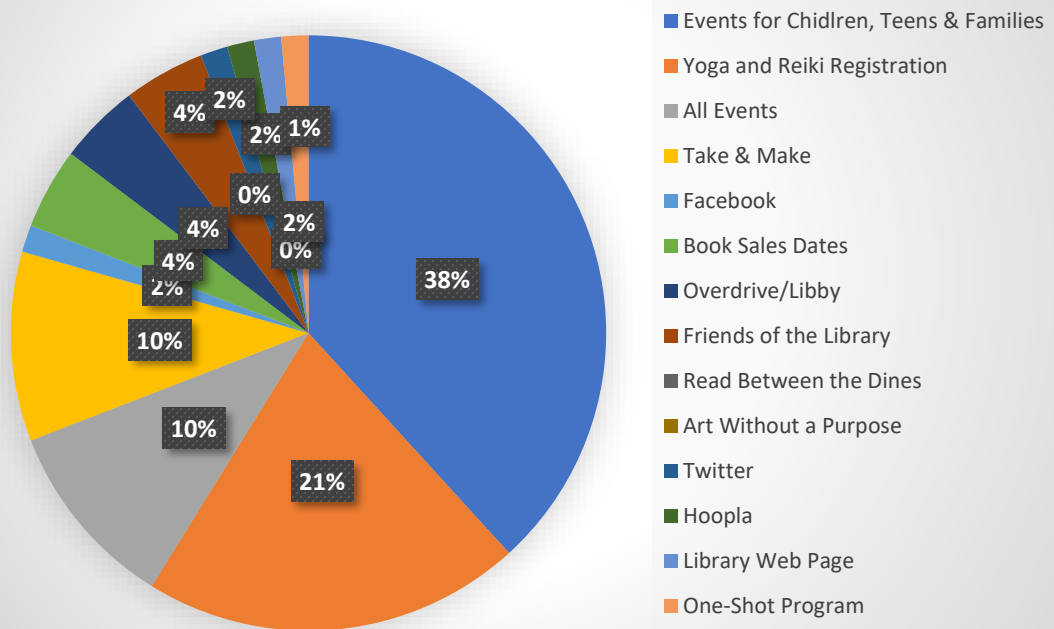
**Please submit applications to the Personnel
Department of the Broome County Office Building.**
The last date to apply is April 7, 2023.



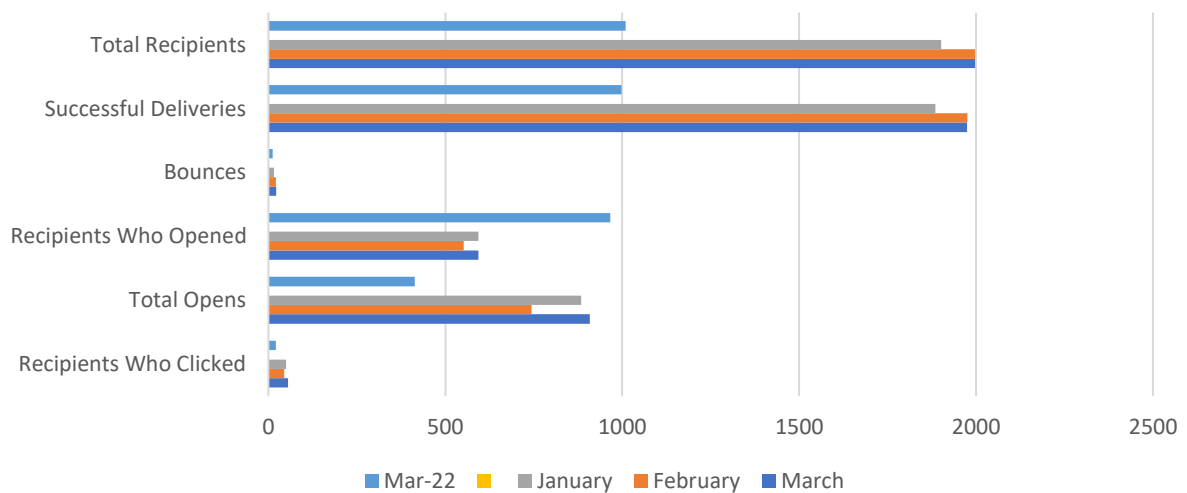
Broome County Public Library

Send message

March "In the Loop" Link Clicks



"In the Loop" Data Analysis for the Last Three Months and March 2022



Annual Report 2022



Letters from the Library

From our Director:



Dear BCPL community,

I am excited to present this report and the hard work and progress that it reflects. This was another year of growth and positive change for the Library, and it was exciting to see so many of you coming back in. We've built a wonderful team at BCPL and I'm consistently impressed by the creativity, dedication, and empathy that our staff brings to their work every day. In 2022 we welcomed several new staff members who have become core parts of our team and have initiated a burst of new energy and ideas. If you want to get a sense of how dynamic this change has been, just look at all of the programs we have posted on our bulletin boards and our website.

Many of our achievements are presented in this report, but I want to highlight a few of which I am particularly proud:

- Starting on January 1, 2022 we were able to completely eliminate overdue fees.
- We launched a new Peer Support Partnership with Catholic Charities, funded by a generous grant from the Klee Foundation. This program serves our patrons who are struggling with homelessness, mental health, and addiction.
- We launched a Ukrainian/English Bilingual Story Time program with a dedicated group of Community Educators from our local Ukrainian American community.
- We purchased a variety of new equipment including 3D printers, new gaming interfaces, a self-checkout kiosk, and mobile printing.

Thank you for your ongoing patronage and support of our Library!

Sincerely,

Josias Bartram
Library Director



From the Board of Trustees:

In 1902, Israel T. Deyo, R.A. Gunnison, N. McGee Waters, Martin J. Hughes and G. Parsons Nichols had a vision to build a Free Public Library Building in downtown Binghamton. With \$75,000 from Andrew Carnegie (equivalent to \$2,623,604.65 today) construction began. For the past 120 years, the vision of these five men has lived on due to the unwavering support from the City of Binghamton, Broome County, dedicated Library staff, Friends of the BCPL and your loyal support.

I'm sure these five men would be proud of how we have expanded on their vision to a point where our Free Public Library feels like a loving community center wrapped in thousands of beautiful books. We are a warming center when it's too cold, cooling center when it's too hot and a safe place when life gets too hard. Social groups gather for conversation and laughter. For 56 years The Friends of the BCPL have sponsored all the classes and programs so that they are free to anyone who wants to join in. Classes for yoga, knitting, and art are wildly popular. Children, teens and adults learn to read or play board games. Kids and teens use LEGOs to construct dinosaurs, stormtroopers or whatever their imagination dreams up. Parents and kids attend story time and kids read books to the therapy dogs; the dogs love it!

We all need a happy place where we feel safe, enjoy sitting in the quiet or can join a group and make new friends. Our library has been my happy place for many, many years thanks to the vision of Israel T. Deyo, R. A. Gunnison, N. McGee Waters, J. Hughes and G. Parsons Nichols and the generosity of Andrew Carnegie. Please stop in to walk through our beautiful Free Public Library, I would be more than happy to give you a tour and let you know of our vision for the future.

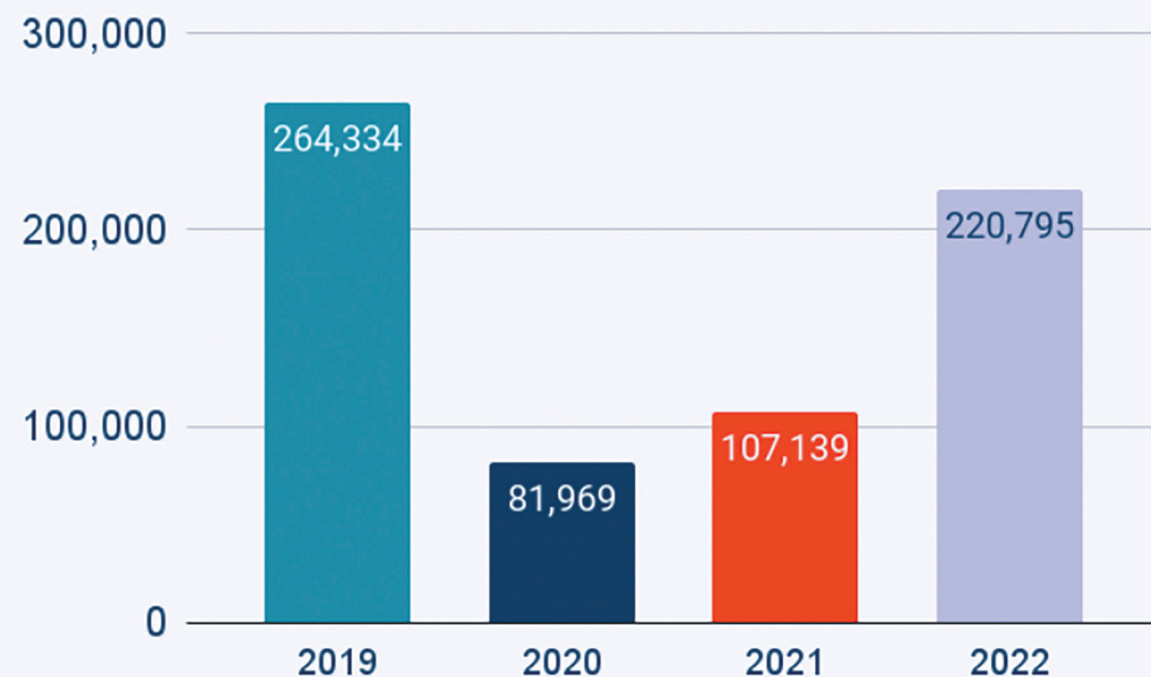
Respectfully,

JoAnne Hanrahan
President, Library Board of Trustees

Facts At A Glance

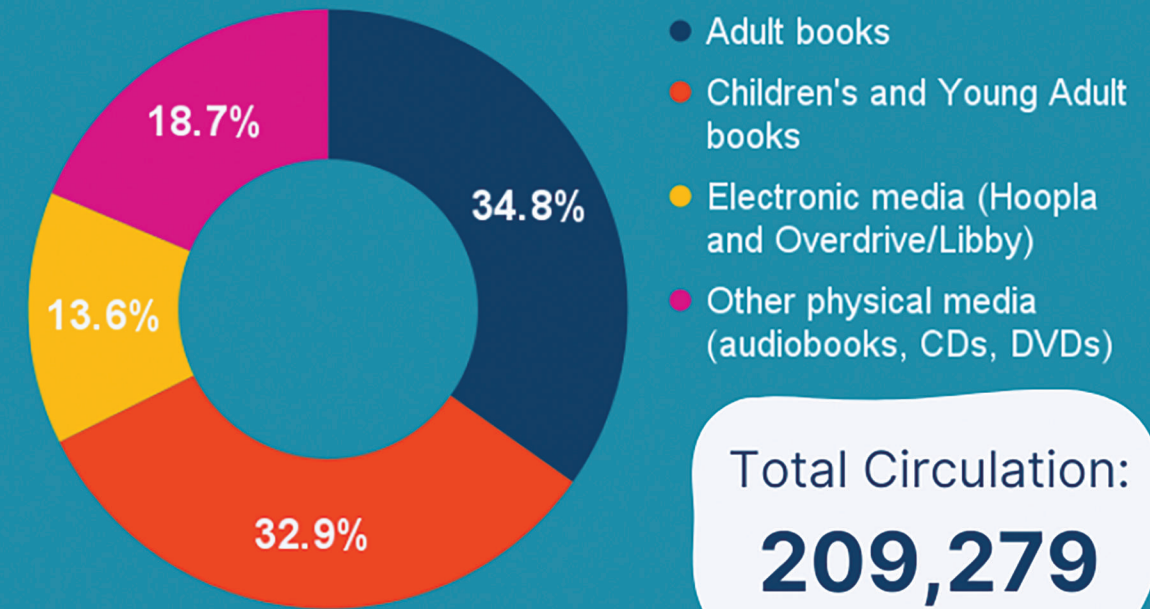
- **14,387** reference questions answered in person and by phone
- **138,177** webpage visits
- **220,795** total library visits
- **5,131** facebook followers
- **853** instagram followers
- **540** programs offered
- **7,029** total program attendance
- **28,068** items loaned through interlibrary loan
- **1,917** new patrons registered
- **15,382** public computer sessions
- **298,976** wireless sessions

Door count has risen by **106%** from 2021 to 2022.

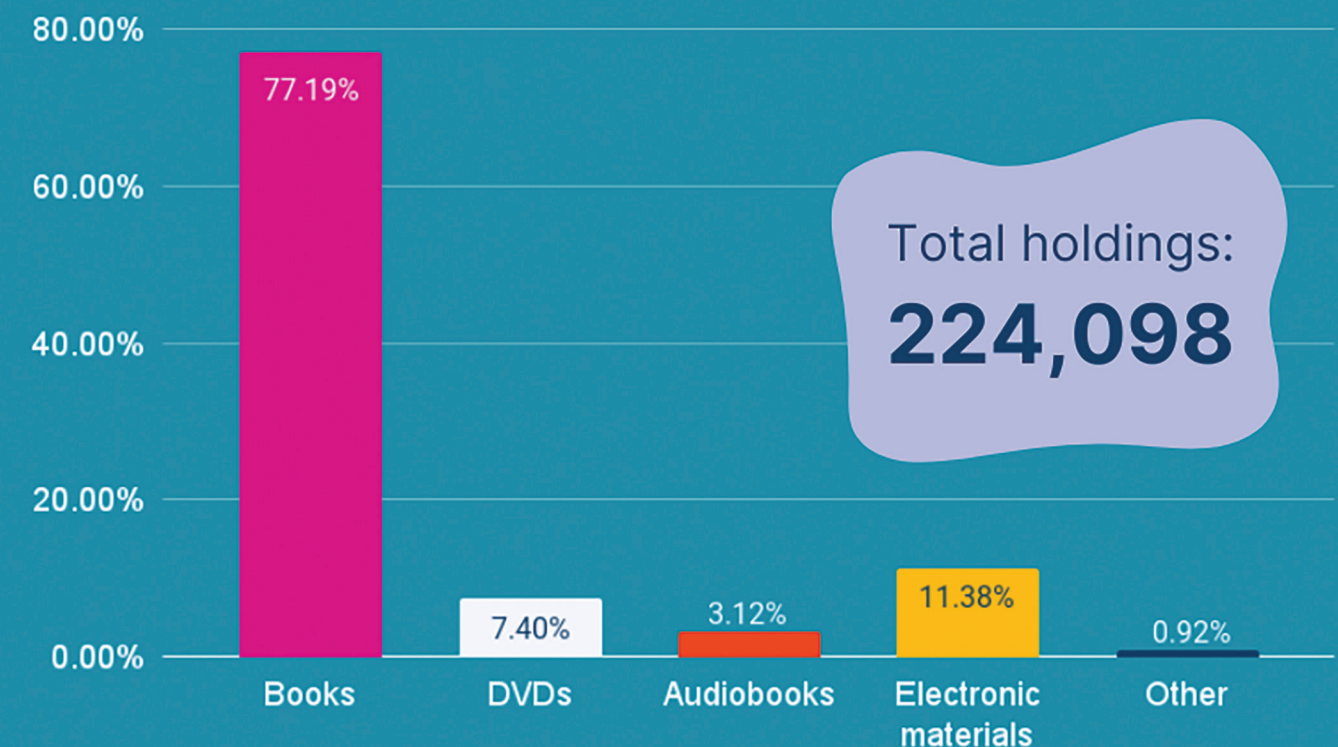


Collections

Materials circulated:



Library collections:



Peer Support Services

The peer support program was developed to serve our community's most vulnerable and disadvantaged residents, including those who are struggling with mental health, homelessness, addiction, and poverty.

As of December 2022, we have made 2,414 contacts on behalf of patrons to connect them to resources and services that meet immediate needs such as food and clothing, transportation, housing, employment, addiction recovery, and mental health and medical services.

Q&A with Iris and Josh:



Iris and Josh,
peer support
specialists

Q. What do you think is most meaningful about the peer support program?

A. We feel that the sense of community in the room is the most meaningful part of the peer program. People come in looking forward to seeing us, and each other. They have learned that they can come here to warm up, get help with their needs and find camaraderie. Getting to know people on a first name basis has helped us connect with patrons on a deeper level.

Q. Tell me about some of your favorite moments working in the peer support space in 2022.

A. Our favorite moments are when people smile at us and tell us positive stories about how we've helped them. We like it when people come in to update us on their situation. The patrons who come here have come to expect us being here and we believe they appreciate our presence as much as the resources we have to offer.

Q. Can you tell me more about the sense of community in the room?

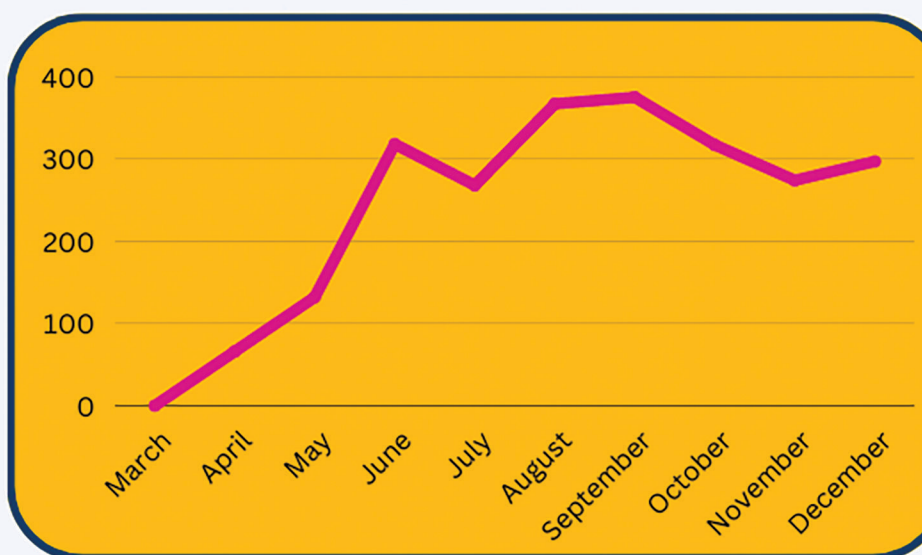
A. In the beginning of our program very few people knew or understood what we were doing here. We now have regulars who are in almost every day, who we have come to know on a first name basis. We engage in daily conversations with many of them, and the patrons talk amongst themselves as well, and many of them have made connections they didn't have previously.



Pictured from left to right: Laurie Accardi, Executive Director of Catholic Charities of Broome County, Amanda McIntyre, Executive Director of the Klee Foundation, Jason Garnar, Broome County Executive, Joanne Hanrahan, President of the Board of Trustees and President of the Friends of the Broome County Public Library, Josias Bartram, Library Director, and Jared Kraham, Mayor of Binghamton.

We thank Catholic Charities of Broome County for partnering with us to provide these necessary services. We thank the Conrad and Virginia Klee Foundation and the Friends of the Broome County Public Library for their generous support of the program.

Number of Contacts Made Per Day



In 2022, we offered **292** program sessions for adults. Here are some of the highlights:

Queer Coffee Hour

Queer Coffee Hour began in September 2022 as a program for LGBTQIA+ adults to socialize and build community in Broome County. We work with Southern Tier AIDS Program (STAP) to offer services to the community.

Care Kits (for homeless patrons)

In December 2022, the Library gathered donations of warm clothing, personal hygiene products, and snacks to distribute to homeless patrons. With the help of community volunteers, we packed and distributed 55+ kits.

Dungeons and Dragons

In November 2022, our Tabletop Role Playing programs began. Patrons enjoyed the first BCPL adventure campaign with Gabby Bonilla, our Dungeon Master.

We offered **272** program sessions for youth aged 0-18. Highlights:

Foster Grandparent

In July 2022, we began the "Borrow a Grandparent" program. Children of all ages can visit the Children's Room and read, work on homework, chat, color, and/or play games with our Foster Grandparent, Grandma Sherann.

Ukrainian/English Bilingual Storytime

Our Ukrainian Bilingual Story Time began in September 2022. Community educators read a traditional Ukrainian folktale in both English and Ukrainian, followed by a related craft activity.

LEGO Club

LEGO Club is held every Friday morning throughout the summer. We recommend a fun theme, but youth are welcome to build whatever they wish. Every participant's finished creation is placed on display at the Library for all to admire.

Our other offerings in 2022 included:

The Hungry Ear
Total attendance: 330

Summer Reading
Total attendance: 378

Gentle Chair Yoga
Total attendance: 414

Beginner/Advanced Beginner Yoga
Total attendance: 448

Bingo

Read Between The Dines Book Club

Acoustic Jam

Sit & Stitch

Recipe Swap

Scrabble Night

Tiny Art Gallery

Reiki

First Thursday Book Club

One-Shot RPG Club

Voter Registration Drive (with League of Women Voters)

Cutest Pet Contest

Donation Drive for RISE

Cult Classic Film Night

All Ages Pride Event

Art Without A Purpose

Knitting Group

Ancient History programs with Dr. Timothy Bridgeman

All Ages Game Day

AIDS Quilt Panel Making

Tech Thursdays

We also offered:

Summer Reading
Total attendance: 373

Lapsit Storytime

Therapy Dogs

Grab-N-Go Bags
Total distributed: 2,639

Crafty Kids

Teen Craft & Chat

Family Game Day

Preschool Storytime

Family Storytime

Homeschool art classes

STEAM days

Homeschool Science Fair

Tri-Cities Opera's Stone Soup

Binghamton Philharmonic's "Quaver has a feeling"

The Ancient Undersea Reptile Show with Mike & Roberta Straka

We thank the Community Foundation for South Central New York and the Roger Kresge Foundation for their generous support of Youth Services programs.



Spotlight: Sherry Kowalski

Sherry Kowalski serves as our **Assistant Director**. She works diligently to keep the operations of BCPL running smoothly. We'd like to highlight Sherry's perspective.

Q. You've been at BCPL for 16 years, what is your favorite part of working here?

The people, staff, and patrons! I feel very fortunate that I have been able to work with so many wonderful people. Helping patrons is so rewarding. It is also educational. You never know what questions people will ask when you are at the Information Desk. There isn't a day that goes by that I don't learn something new while researching an answer for a patron.

Q. How do you envision the future of BCPL?

I envision BCPL being the heart of the community. We have been expanding our programs and services to meet the community's needs and I see us continuing to add to the great work we have done so far.

Q. What stood out to you this year?

We are finally seeing a return to pre-pandemic activity levels! People are coming in to use our computers, check out books and DVDs, use our Wi-Fi and attend our programs. It makes me so happy to welcome back our regular patrons and to meet new patrons!

A thank you to our staff:

BCPL employs 27 staff members who make the Library the amazing community center that it is. We thank staff for their tireless efforts to serve our community.

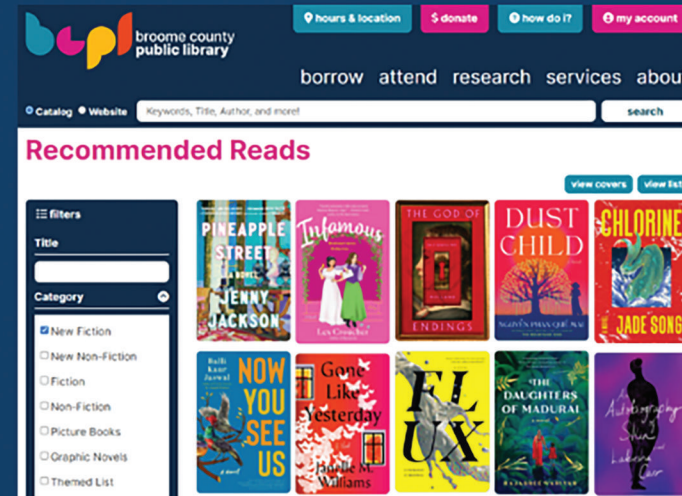
Our digital makeover

In 2022, the Library got a digital makeover! Our website had not been updated in 10+ years. A committee of Library staff worked with LibraryMarket to design our new website. LibraryMarket had previously designed our new logo.

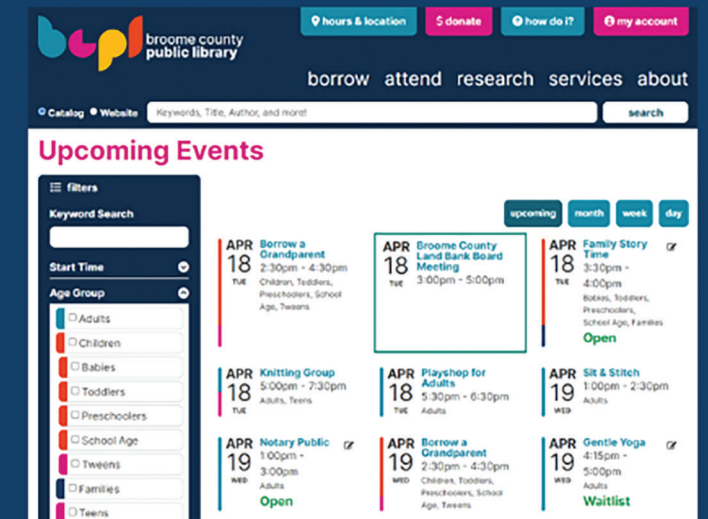


Some features of the new website include:

A Recommended Reads section for multiple ages with lists for new books, themed lists, and staff picks:

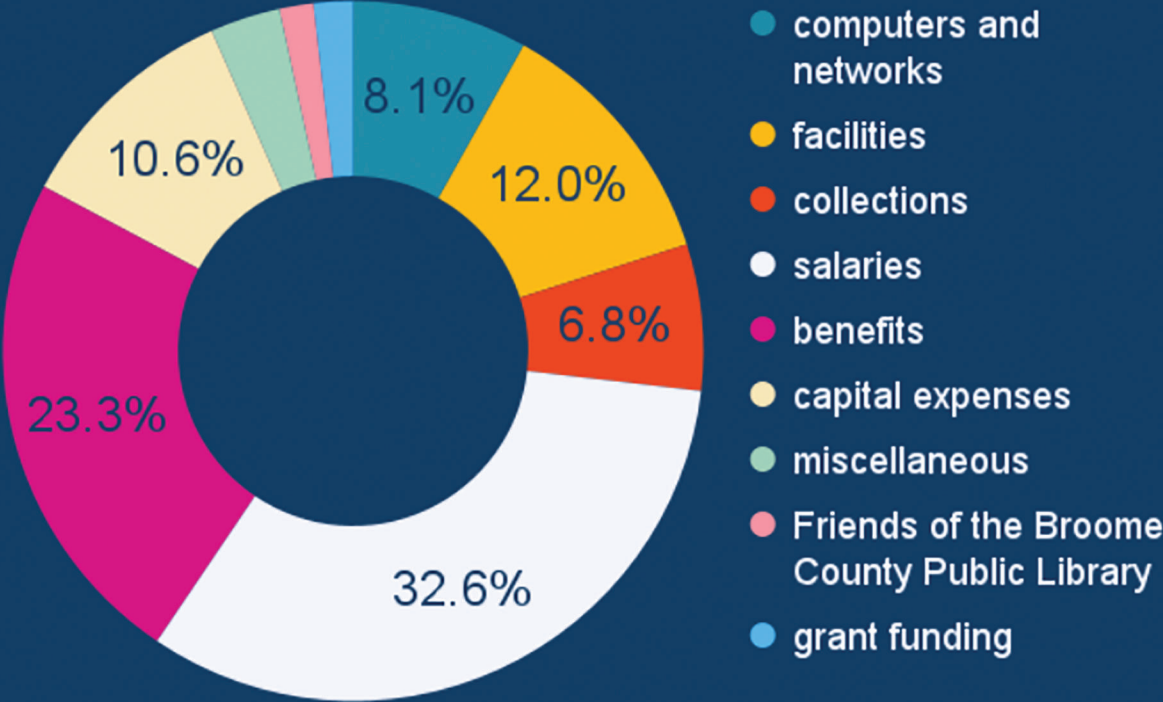


A calendar of events with filters for adults, children, families, and teens:

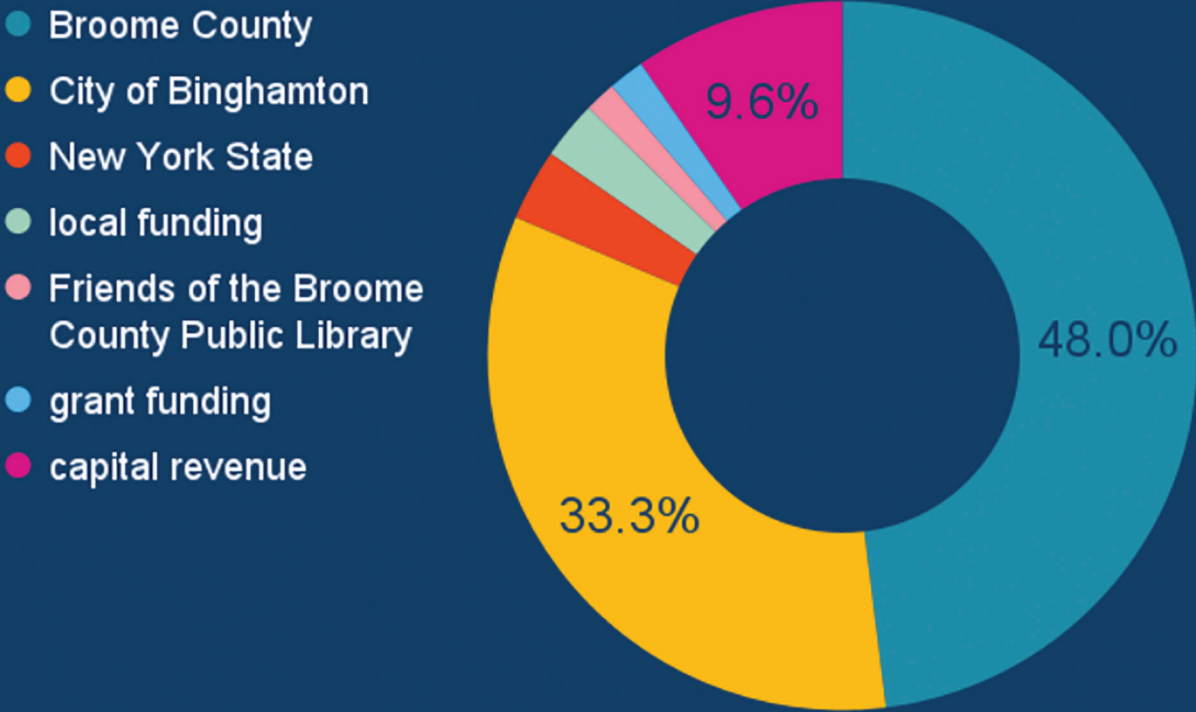


Financial Overview

Operating Expenses



Operating Revenues



Renovations



In 2022, we were able to replace the carpet in Youth Services and add some color!

Carpet was replaced upstairs as well, including in Local History.



We installed new security cameras throughout the building to increase safety.



Thank you for your support in 2022!

City

Binghamton City Council:

Giovanni Scaringi
Sophia Resciniti
Angela Riley
Aviva Friedman
Joe Burns
Philip Strawn
Thomas Scanlon

Jared Kraham, **Mayor of Binghamton**

Megan Heiman, **Deputy Mayor**

County

Jason Garnar, **Broome County Executive**

Colleen A. Wagner, **Deputy Executive**

Michael A. Ponticiello, **Deputy Executive**

Broome County Legislators:

Stephen J. Flagg	Jason E. Shaw
Scott D. Baker	Matthew J. Hilderbrant
Kelly F. Wildoner	Erin V. Micha
Kim A. Myers	Susan V. Ryan
Daniel J. Reynolds	Louis P. Augostini
Greg W. Baldwin	Robert Weslar
Matthew J. Pasquale	Mary A. Kaminsky
	Mark R. Whalen

State

Donna A. Lupardo, **New York State Assemblywoman**

Fred Akshar, former **New York State Senator**

Kathy Hochul, **Governor**

Antonio Delgado, **Lieutenant Governor**