

Account		Budget	YTD Actuals		March (25%)	Remaining	
Revenue							
5000100	LIBRARY COPY FEES	13,000	4,236	33%	1,045	8,764	67%
5000177	RENTALS & FEES	7,200	2,400	33%	600	4,800	67%
5000189	OTHER LOCAL GOVERNMENTS	879,589	522	0%	0	879,067	100%
5000312	RENTAL CHARGEBACKS	49,000	0	0%	0	49,000	100%
5000426	MISCELLANEOUS	6,900	1,176	17%	499	5,724	83%
5000451	INTEREST AND EARNINGS	20,000	0	0%	0	20,000	100%
5000470	VENDING MACHINE	1,000	142	14%	73	858	86%
5000531	GIFTS AND DONATIONS	300	0	0%	0	300	100%
5000546	Trust Account Inflows	200	0	0%	0	200	100%
5000562	TRANSFER FROM GENERAL FUND	1,427,325	1,427,325	100%	1,427,325	0	0%
5000569	TRANSFER - DEBT SERVICE FUND	1,915	3,682	192%	3,682	-1,767	-92%
5000808	OTHER STATE AID	92,000	0	0%	0	92,000	100%
5000952	ARRA DEBT REIMBURSEMENT	85	85	100%	85	0	0%
Total		2,498,514	1,439,569	58%	1,433,310	1,058,945	42%

Balances	
3150899 FUND BALANCE	777,153
4660036 TRUST FUND	12,669
8990001 CAPITAL BALANCE	29,336
8990001 PROJECT BALANCE	532,044
subtotal (Library funds)	1,351,202
GRANT BALANCE (Friends)	84,132
	1,435,334

Account		Budget - original	Budget - w/transfers	YTD Actuals		April (33%)	Encumbered	Remaining	
Salaries									
6001000	SALARIES FULL-TIME	1,028,661		242,613	24%	38,426		786,048	76%
6001001	SALARIES PART-TIME	159,571		35,674	22%	5,576		123,898	78%
6001002	SALARIES TEMPORARY	11,122		11,707	105%	2,946		-585	-5%
6001003	SALARIES OVERTIME	0		343		0		-343	
Total		1,199,354		290,336	24%	46,949		909,018	76%

Contractual Expenditures										
6004012	OFFICE SUPPLIES	2,060	2,060	1,256	61%	729	1,244	60%	-440	-21%
6004021	BLDG MAINTENANCE SUPPLIES	1,030	1,030	0	0%	0	750	73%	280	27%
6004022	FUEL AND HEATING SUPPLIES	22,000	22,000	8,304	38%	1,152	0	0%	13,696	62%
6004023	BLDG AND GROUNDS SUPPLIES	4,429	4,429	654	15%	470	2,241	51%	1,534	35%
6004048	MISC OPERATIONAL SUPPLIES	4,000	4,000	0	0%	0	0	0%	4,000	100%
6004055	COMPUTER SOFTWARE AND SUPPLIES	72,461	72,461	72,109	100%	69,866	0	0%	352	0%
6004056	COMPUTER EQUIPMENT(NON CAPITAL)	3,000	3,000	0	0%	0	0	0%	3,000	100%
6004070	BOOKS ADULT SERVICES	69,577	72,296	19,795	27%	5,026	42,991	59%	9,510	13%
6004071	JUVENILE BOOKS	55,620	56,578	19,231	34%	4,932	24,942	44%	12,405	22%
6004073	SUBSCRIPTIONS	9,700	9,700	0	0%	0	0	0%	9,700	100%
6004074	AUDIOVISUAL MATERIALS	25,000	25,000	5,884	24%	2,033	18,760	75%	356	1%
6004075	ELECTRONIC ACCESS MATERIALS	53,450	53,450	23,658	44%	4,873	0	0%	29,792	56%
6004100	POSTAGE AND FREIGHT	1,400	1,400	673	48%	219	0	0%	727	52%
6004105	DUES AND MEMBERSHIPS	1,500	1,535	1,535	100%	1,535	0	0%	0	0%
6004112	BLDG GROUNDS AND EQUIP REPAIR	3,000	3,000	0	0%	0	1,250	42%	1,750	58%
6004113	WATER AND SEWAGE CHARGES	3,200	3,200	1,073	34%	1,073	0	0%	2,127	66%
6004115	ELECTRIC CURRENT	60,000	60,000	18,450	31%	6,845	0	0%	41,550	69%
6004117	BUILDING AND GROUNDS EXPENSES	42,244	42,244	3,728	9%	1,665	8,588	20%	29,928	71%
6004136	OPERATIONAL EQUIPMENT REPAIRS	3,090	3,090	0	0%	0	3,319	107%	-229	-7%

6004137	ADVERTISING AND PROMOTION EXPE	3,000	3,000	810	27%	64	0	0%	2,190	73%
6004138	OTHER OPERATIONAL EXPENSES	20,000	20,000	7,634	38%	2,801	6,031	30%	6,335	32%
6004160	MILEAGE AND PARKING-LOCAL	700	700	53	8%	0	0	0%	648	93%
6004161	TRAVEL HOTEL AND MEALS	2,000	2,000	0	0%	0	0	0%	2,000	100%
6004162	EDUCATION AND TRAINING	2,000	2,000	750	38%	0	0	0%	1,250	63%
6004193	HARDWARE MAINTENANCE	9,025	9,025	3,000	33%	0	0	0%	6,025	67%
6004196	COPYING MACHINE RENTALS	10,000	10,000	2,880	29%	735	0	0%	7,120	71%
6004504	OTHER FINANCIAL SERVICES	4	4	4	98%	4	0	0%	0	2%
6004573	OTHER FEES FOR SERVICES	6,000	5,965	2,090	35%	1,840	0	0%	3,875	65%
Total		489,490	493,167	193,572	39%	105,861	110,117	22%	189,478	38%

Chargebacks									
6004602	INSURANCE PREMIUM CHARGEBACK	26,606		6,652	25%	6,652		19,954	75%
6004604	DPW SECURITY CHARGEBACKS	125,080		0	0%	0		125,080	100%
6004606	TELEPHONE BILLING ACCOUNT	5,882		0	0%	0		5,882	100%
6004609	DATA PROCESSING CHARGEBACKS	57,499		0	0%	0		57,499	100%
6004617	DUPLICATING/PRINTING CHARGEBAC	92		0	0%	0		92	100%
6004618	OFFICE SUPPLIES CHARGEBACK	6		0	0%	0		6	100%
6004619	BUILDING SERVICE CHARGEBACK	5,000		0	0%	0		5,000	100%
Total		220,165		6,652	3%	6,652		213,513	97%

Debt									
6006000	PRINCIPAL ON SERIAL BONDS	7,123		7,123	100%	7,123		0	0%
6006001	PRINCIPAL ON BANS	67,577		67,577	100%	67,577		0	0%
6007000	INTEREST ON SERIAL BONDS	212		212	100%	212		0	0%
6007001	INTEREST ON BANS	10,923		10,923	100%	10,923		0	0%
Total		85,835		85,835	100%	85,835		0	0%

Benefits									
6008001	STATE RETIREMENT	152,059		32,325	21%	5,327		119,734	79%

6008002	SOCIAL SECURITY	91,751		21,165	23%	3,429		70,586	77%	
6008004	WORKERS COMPENSATION	6,889		1,722	25%	0		5,167	75%	
6008006	LIFE INSURANCE	190		25	13%	0		165	87%	
6008007	HEALTH INSURANCE	163,740		41,978	26%	6,483		121,762	74%	
6008009	RETIREE HEALTH INSURANCE	328,156		107,376	33%	54,014		220,780	67%	
6008012	EMPLOYEE TUITION REIMBURSEMENT	3,500		0	0%	0		3,500	100%	
6008014	NYS ERS VDC EXPENSE	7,385		1,783	24%	283		5,602	76%	
Total		753,670		206,374	27%	69,536		547,296	73%	
Salary and benefits		1,953,024		496,710	25%	116,485		1,456,314	75%	
Total expenses		2,748,514		782,768	28%	314,833	110,117	4%	1,859,306	68%

Account		Approved total	Revenue received		Revenue outstanding		Encumbered		Spent		Remaining	
Active BCPL Projects & Grants												
6004117	STATE CONSTRUCTION AID - 2022	378,023	340,221	90%	37,802	10%	0	0%	0	0%	378,023	100%
6004117	STATE CONSTRUCTION AID - 2023	157,447	141,702	90%	15,075	10%	0	0%	3,531	2%	153,916	98%
6004117	BROOME COUNTY CIP - 2023	100,000	100,000	100%	0	0%	6,895	7%	61,941	62%	31,164	31%
subtotal		635,470	581,923	92%	52,877	8%	6,895	1%	65,472	10%	563,103	89%

Active Friends Projects & Grants												
	HOYT GRANT - Reading Garden	50,000	50,000	100%	0		0		7,496	15%	42,504	85%
	KRESGE GRANT	31,700	31,700	100%	0		0		28,584	90%	3,116	10%
	COMMUNITY FOUNDATION - bilingual	5,000	5,000	100%	0		0		3,739	75%	1,261	25%
	COMMUNITY FOUNDATION - Narcan	2,000	2,000	100%	0		0		1,509	75%	491	25%
	COMMUNITY FOUNDATION - Farm2Lib #2	5,000	5,000	100%	0		250		1,727	35%	3,273	65%
	KLEE GRANT #2	45,000	45,000	100%	0		0		12,638	28%	32,362	72%
	Period Pantry	6,703	6,703	100%	0		0		5,659	84%	1,044	16%
	25th Anniversary Gala	1,500	1,500	100%	0		0		0	0%	1,500	100%
	2025 Library Support	29,260	1,093	4%	28,167	96%	0		1,093	4%	28,167	96%
subtotal		176,163	147,996	84%	28,167	16%			62,446	35%	113,718	65%
Total Active Projects & Grants		811,633	729,919	90%	81,044	10%	6,895	1%	127,917	16%	676,820	83%

Assistant Director's Report

Sherry Kowalski

May 7, 2025

- All the ongoing contracts and purchase approvals have been submitted and have been approved by the County. I submitted two new ones that have also been approved, the Bubble Man for the summer reading kick off party and the Swank movie license that 4CLS negotiated for member libraires.
- The Read Between the Dines book club continues to grow. I received positive feedback from a new member, "I'm glad I decided to follow through and join the book club. It's a really nice group of women."
- I started to prepare for the start of the Farm to Library program that will start the first week of June. I will have helped this year from Josias, Michelle and James. It was quite an undertaking last year and I appreciate having additional people involved.
- With Jackie only working a few hours per week, I have been managing the Staples orders. That entails placing the order, checking the order when it arrives and distributing to the departments.

Information Services Report
Submitted by Michelle Brandone
May 6, 2025

- We now have digital access to NY and local newspapers (Press and Sun 1985-, Evening Press 1960-1985, Binghamton Press 1927-1960, Binghamton Press and Leader 1905-1927) available on our website both in and outside the library!
- Much of my time this past month has been spent supporting my department in handling difficult patron interactions, whether that means taking over the interaction for them, going over the interaction later to see if there was anything that could have been done differently or (in most cases) validating the fact that when a staff/patron interaction goes badly it often has nothing to do with library services or the staff member helping the patron and everything to do with challenging personal or systemic circumstances outside of our control.
- I had a great meeting with Sulaiminah Burns, the new Events and Fundraising Coordinator at the American Civic Association and the founder of Support Black Business 607. We are planning on Ms. Burns offering business workshops at the library in the fall and I am planning to go to the American Civic Association seasonally to offer a library workshop and library tour to their students attending ESL and Citizenship classes.
- Collections: I have been able to fulfill patron purchase requests (2-3 per month) that are submitted through our "suggest a purchase" form or from requests made in person at the library. We have spent about a third of our budget to date and are on track to spend down the full amount for 2025. We will be spending a slightly lower amount per month for June-August releases in order to have more funds for the big releases that happen in the fall.

Programming Updates

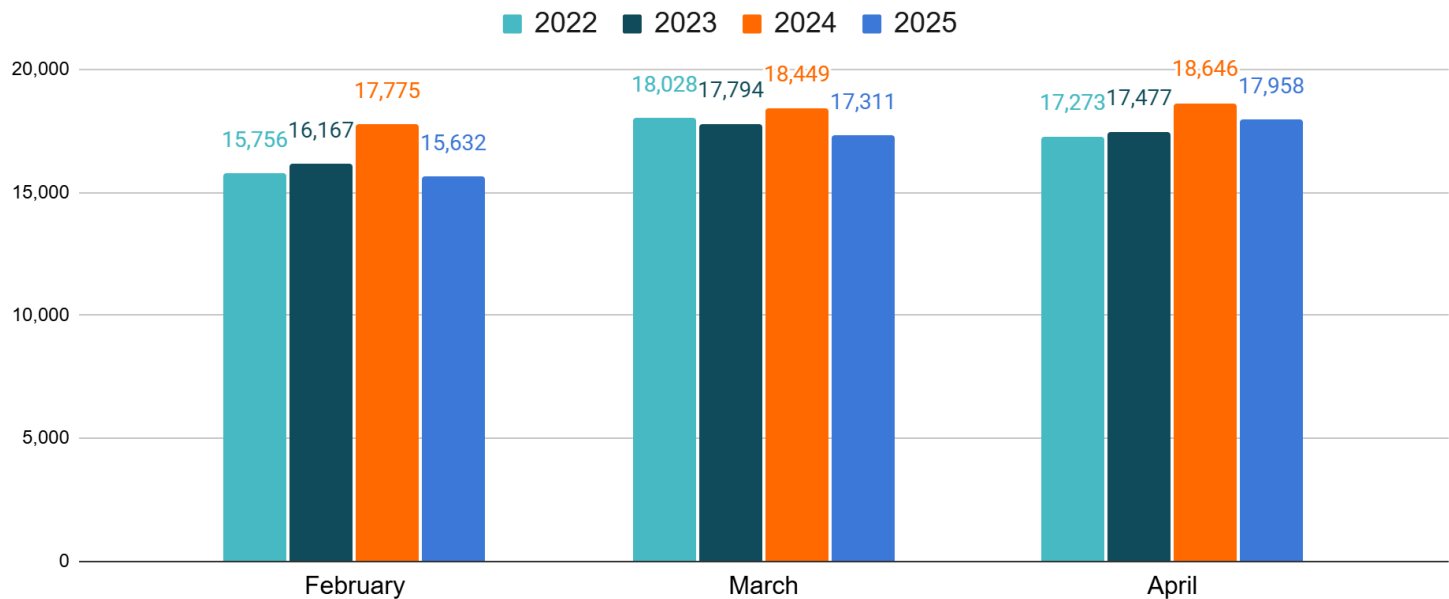
- Queer Tea Hour (formerly Queer Coffee Hour) was relaunched in April, and Cher and I had 12 attendees at the program we offered on 4/23! We are planning on offering this program monthly, providing a LGBTQIA friendly space for conversation, snacks, games and crafts.
- We had a planning meeting with Youth Services for a BCPL all ages Pride celebration. In addition to that event, we will celebrate Pride in June with book displays, social media posts and crafts – a Pride themed Take and Make and a special craft at Queer Tea Hour.
- We planned summer reading activities for adults to take place in July. Book displays, book lists, a bingo board of activities that can be returned for a prize and an in-person Tiny Art Workshop that follows the 2025 Summer Reading Program's "Color Our World" theme. We are planning to display patrons' tiny artworks in the library!
- With James' help I finalized the planning and promotion for local poet, writer and community leader, Brenda Cave-James' local history lecture, "Margaret Cave and Company" taking place May 28. This lecture honors Ms. Cave-James grandmother during an era of thriving Black businesses and community in the Susquehanna Street neighborhood.

Data Analytics Monthly Report (April 2025)

Submitted by Laura Haynes

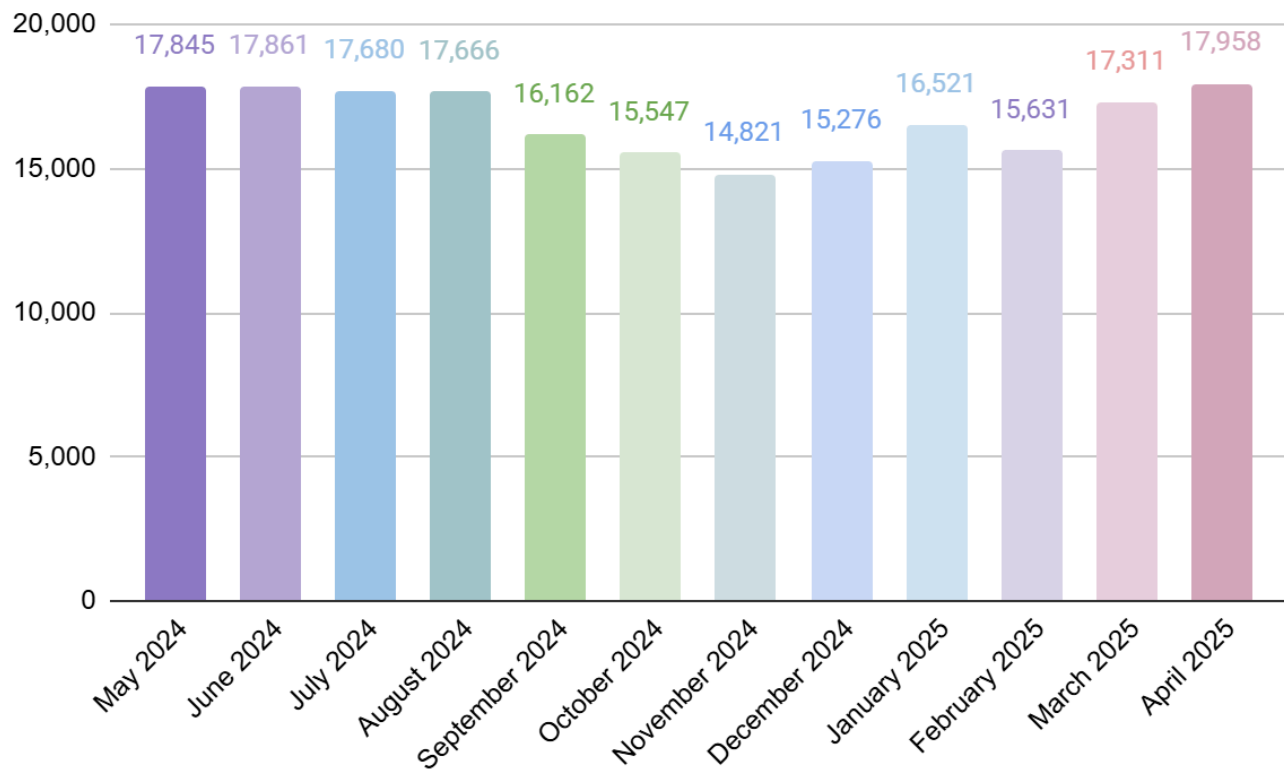
Circulation:

This graph shows circulation from February-April in 2022, 2023, 2024, and 2025.



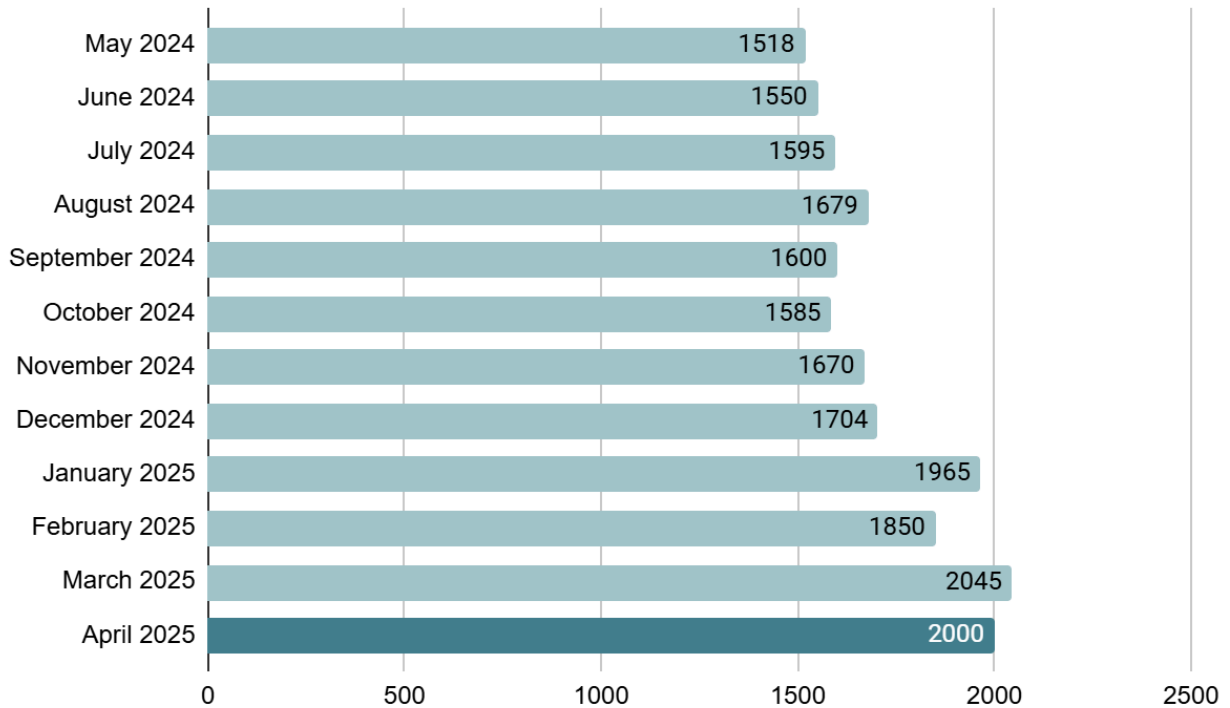
Circulation stats for the past year:

Circulation is on an upward trend.



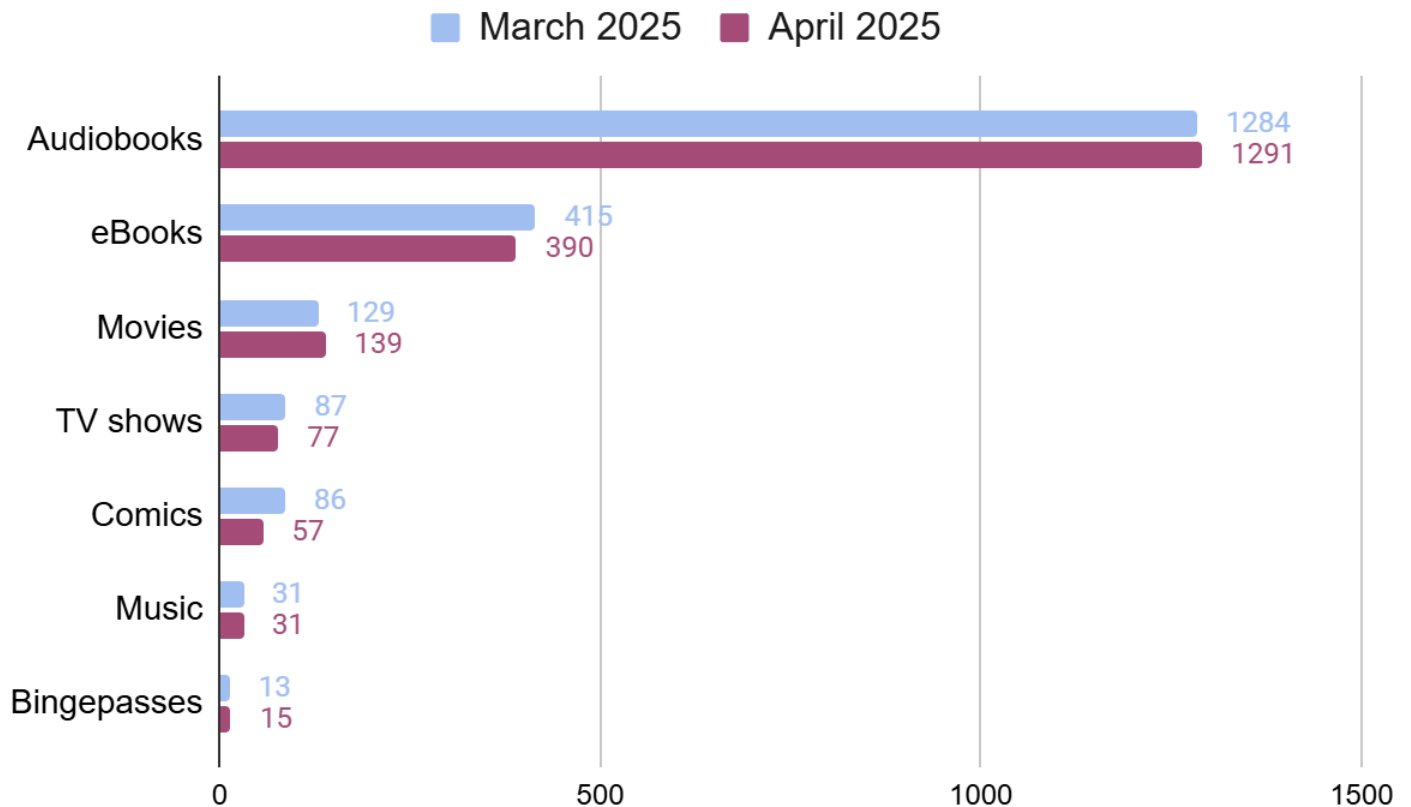
Hoopla Circulation:

Hoopla usage declined slightly.



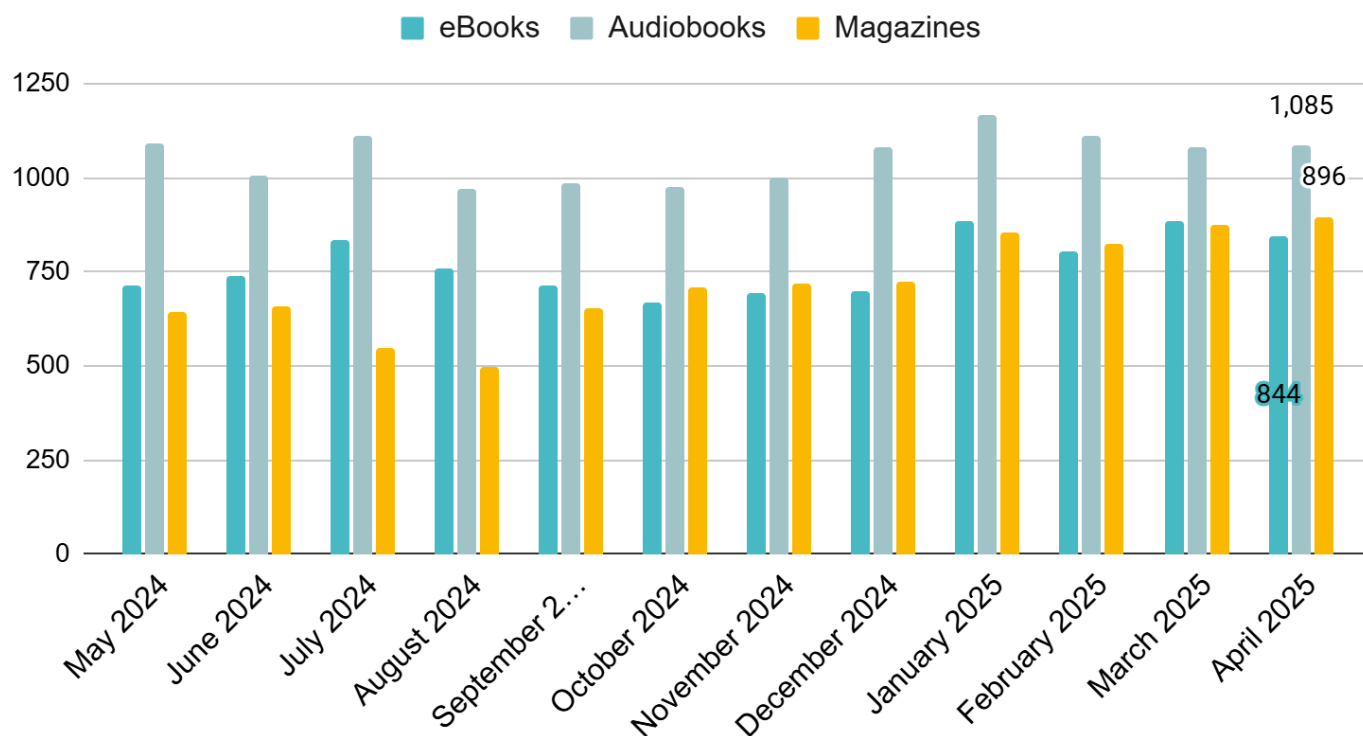
Hoopla Circulation by format:

The most significant decreases were in eBooks and comics.



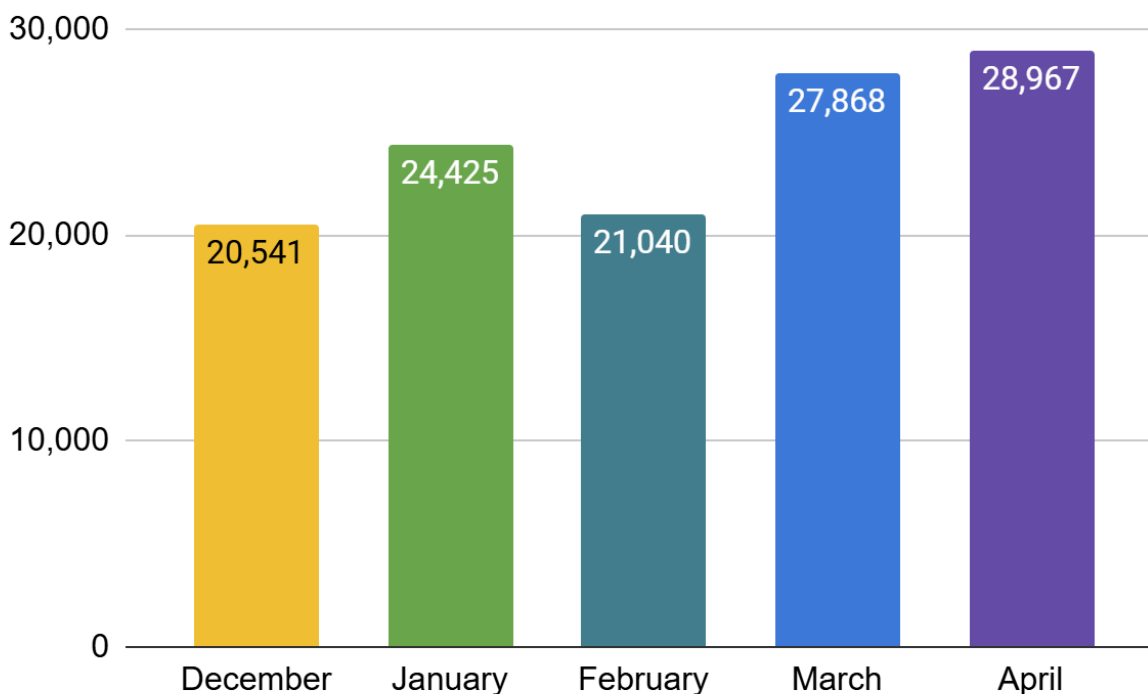
Libby Circulation for eBooks, Audiobooks, and Magazines over the last year:

Magazine usage seems to be on an upward path.



Door Count:

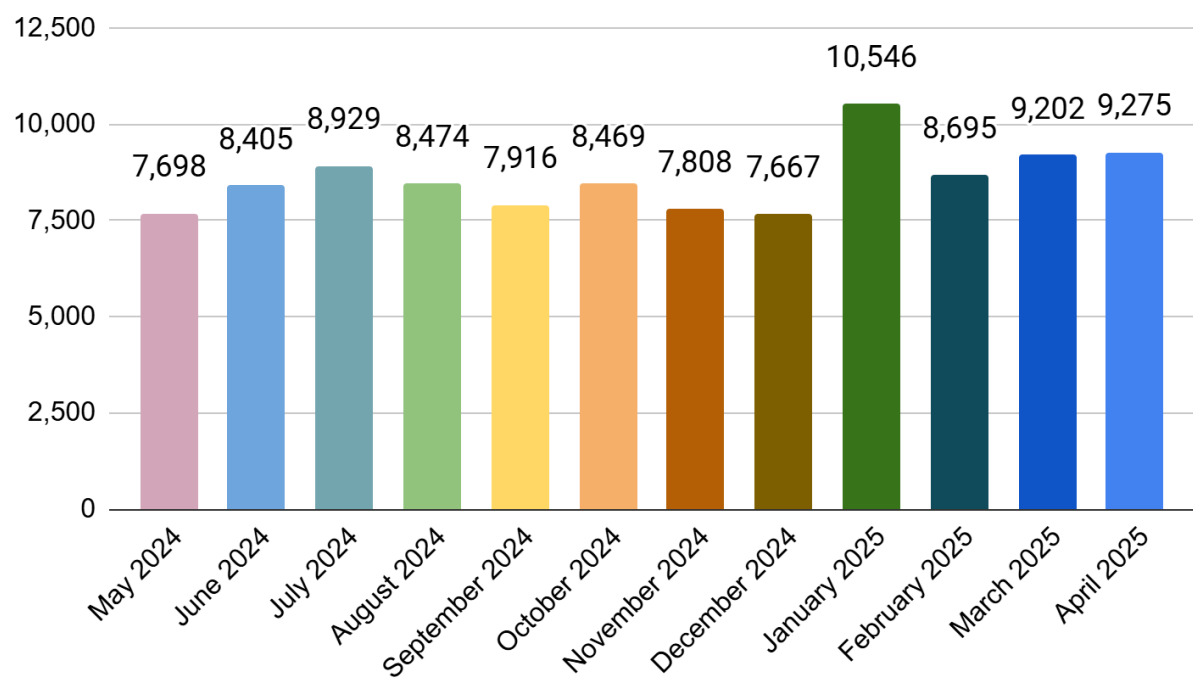
Door count increased again in April.



Website Analytics:

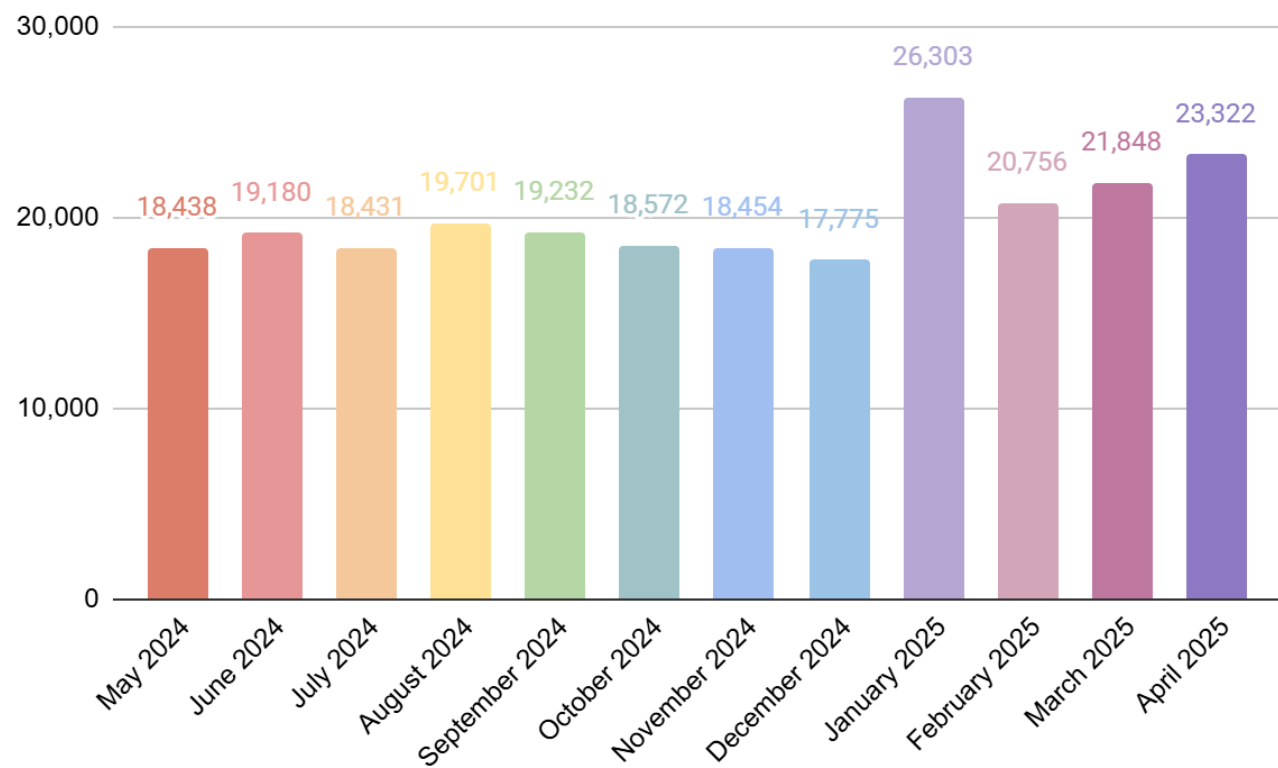
Total sessions:

Website traffic increased in March.



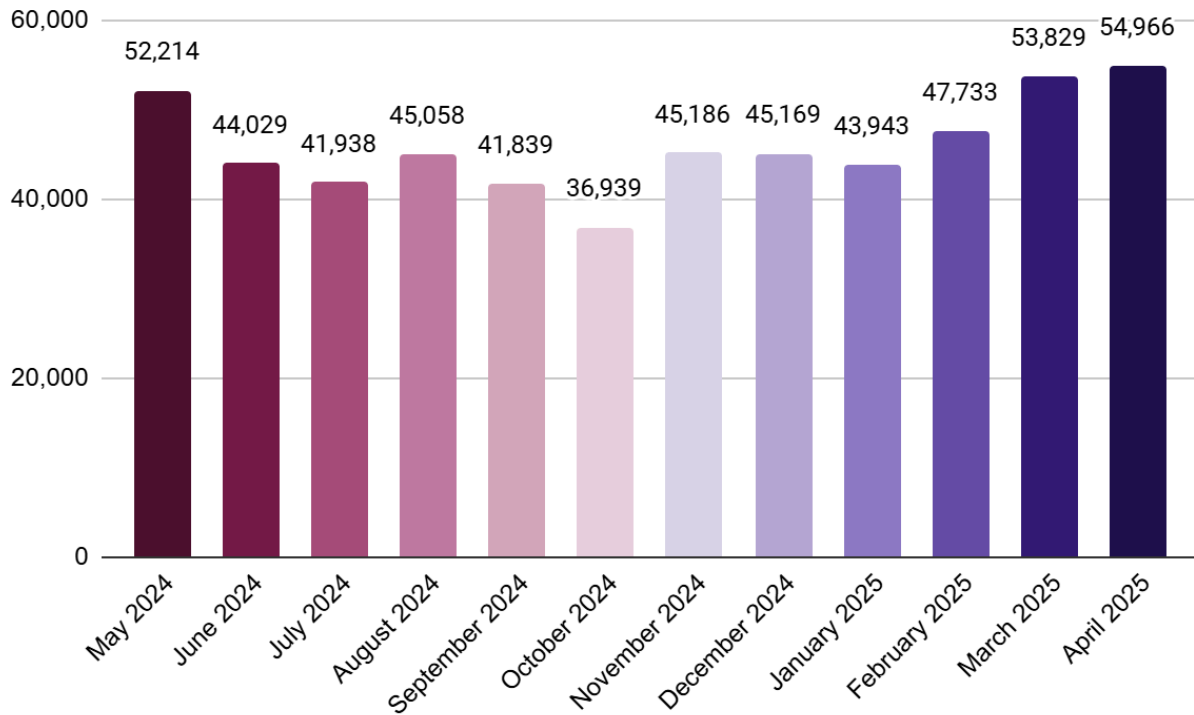
Website Pageviews:

This graph shows total pageviews for the past 12 months.



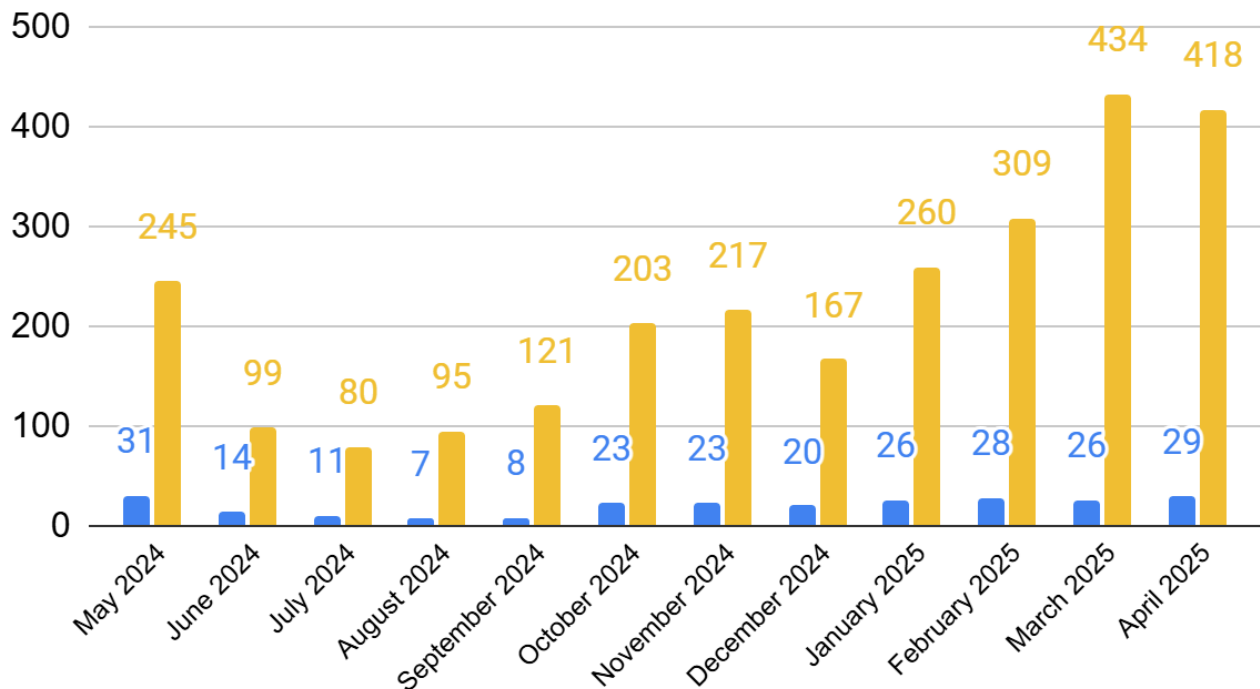
Number of Wireless Sessions:

Wireless sessions increased.

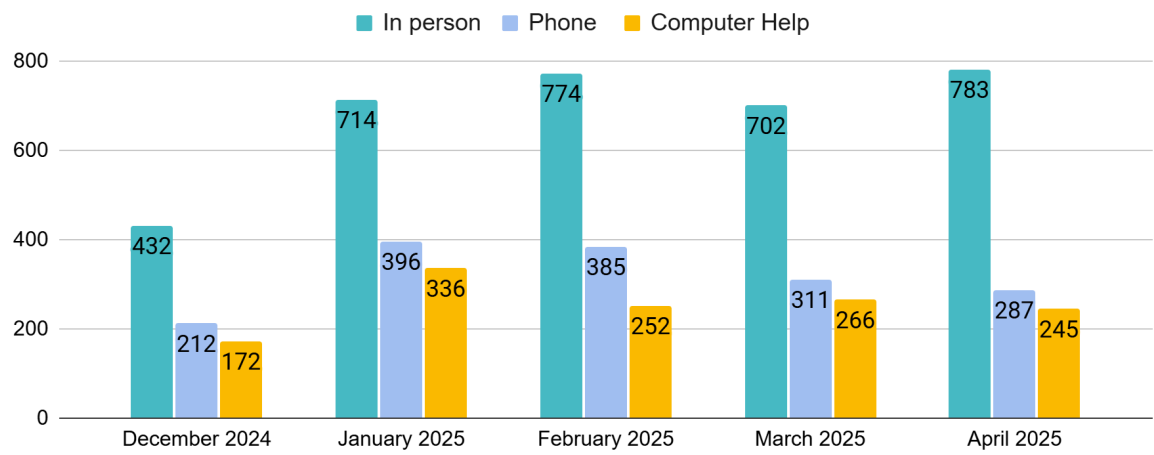


Adult program attendance:

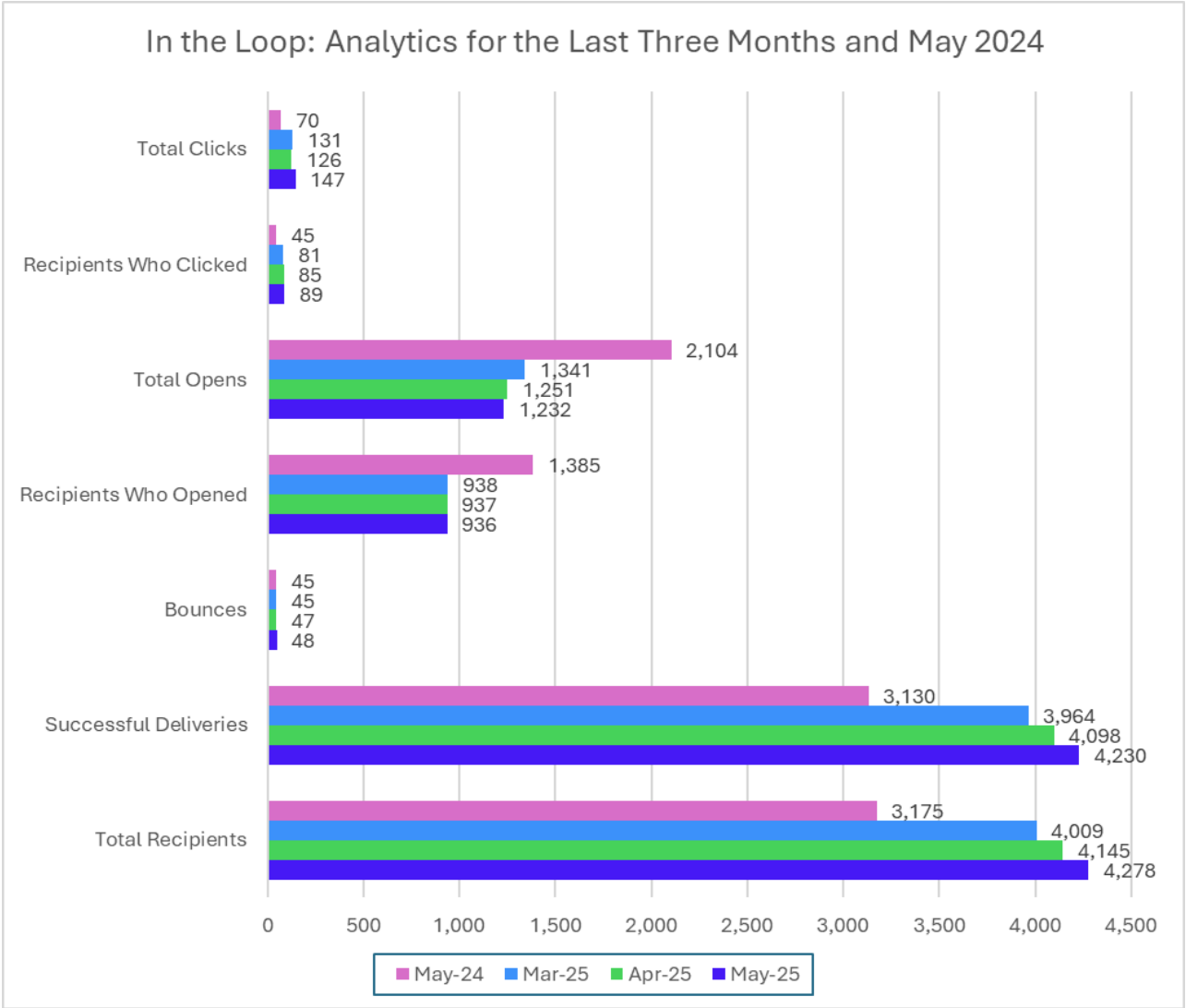
■ Number of programs ■ Attendance



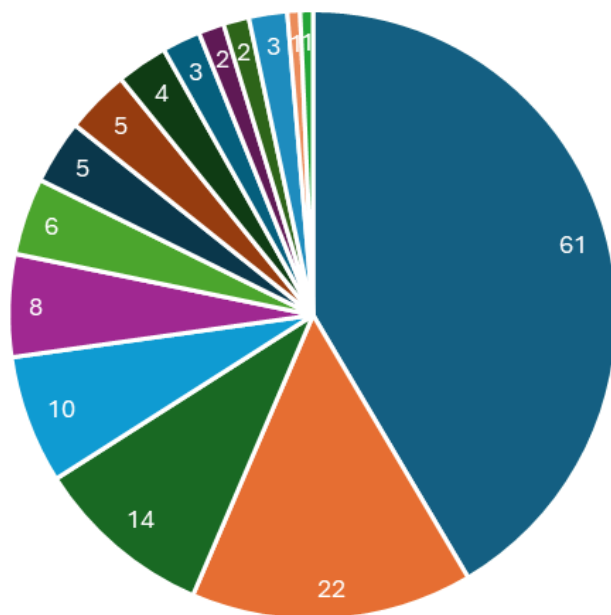
Reference transactions:



In the Loop Newsletter Stats Compiled by Cher Armstrong



Total Clicks



- May Youth Services Calendar
- Binghamton Anime & Nerd Convention Website
- Google Maps: Binghamton Anime & Nerd Con Tabling
- Group Reiki
- Discord Server for Binghamton Anime & Nerd Con
- Sound Bath Immersion
- Monthly Munchkin Meetup
- Monday Matinee
- Queer Tea Hour
- All Ages Bookmark Bash
- Upcoming Events Calendar
- Narcan Training and the Science of Addiction
- First Thursday Book Club
- Mini Painting
- BCPL Instagram

The May Youth Services calendar was by far the most popular link. The next highest performers were the three links associated with the newsletter item pertaining to the Binghamton Anime & Nerd Con.

While the con ended up postponed due to the convention organizers having venue and vendor recruitment difficulties, there is strong interest among our patrons for our tabling at it whenever it happens. Currently, the con organizers have a tentative timeframe of this coming fall for the new date. Group Reiki, Sound Bath Immersion, Monthly Munchkin Meetup, and Monday Matinee all attracted at least five clicks.

Circulation

Submitted by Kathleen Shores

Full-time Circulation Clerk, Emma Wagaman, provided 25.50 hours of desk coverage/additional help to Youth Services.

Full-time Circulation Clerk, Ethan Mellen, provided 54.50 hours of desk coverage/additional help to Youth Services.

Part-time Circulation Clerk, Nursel Bagsever, provided 29.00 hours of desk coverage/additional help to Youth Services.

The Circulation desk issued 120 guest passes to residents of Binghamton, Endicott, Johnson City, and Vestal. 21 guest passes were issued to visitors from other states such as Arkansas, Florida, Georgia, and Virginia.

Library Card Registrations

Physical library card registrations for adults, young adults, and juveniles:

April 2024 – 171

May 2024 – 172

June 2024 – 171

July 2024 – 208

August 2024 – 218

September 2024 – 129

October 2024 – 138

November 2024 – 144

December 2024 – 96

January 2025 – 169

February 2025 – 143

March 2025 – 151

April 2025 – 162

Electronic library card registrations:

April 2024 – 35

May 2024 – 25

June 2024 – 25

July 2024 – 19

August 2024 – 29

September 2024 – 26

October 2024 – 18

November 2024 – 21

December 2024 – 30

January 2025 – 39

February 2025 – 33

March 2025 – 31

April 2025 – 28

April 2025 Youth Services Board Report

- Thank you to Kathleen for continuing to provide coverage for the Youth Services Department. The Department could not function without this assistance.

- Summer Reading Program planning continues. The SRP flyer has been completed and is now being distributed. Keith created a beautiful coloring poster for our annual coloring poster contest. Thank you, Keith! Registration for the program will begin on June 16.
- Some of our regular programs will be placed on hiatus as Summer Reading Program planning ramps up. Other programs will be modified to be less staff intensive. For example, all Story Times will become Play Times for May.
- BCPL will be partnering with NASA for a “Back to the Moon” event on August 27. Kelsey and Riley met with the NASA representative on April 17 to discuss the details. There will be a brief presentation and then a variety of STEM activities for families to try.
- Youth Services staff will be participating in Bookfest at the Discovery Center on May 17 and the Family Literacy Day at the JCC on May 21.
- Our diaper pantry remains incredibly popular, and we regularly have patrons tell us they don’t know what they would do without it. Unfortunately, we now only offer sizes newborn through 4 due to a lack of donations of the larger size diapers.
- Youth Services staff will collaborate with Information Services staff on an all-ages Pride event in the Reading Garden on June 28. We will offer yard games and crafts.
- April Program attendance:
 - Borrow a Grandparent-Average attendance of 4
 - Weekly Teen Craft & Chat-Average attendance of 7
 - Weekly Family Game Night-Average attendance of 13
 - Weekly Toddler Story Time-Average attendance of 18
 - Weekly Preschool Story Time-Average attendance of 4
 - Weekly Baby Story Time-Average attendance of 9
 - Spring Break Grab-N-Go Craft-60 craft kits were handed out
 - Bimonthly LEGO Club-Average attendance of 51
 - Bimonthly Therapy Dogs-Average attendance of 56
 - April 3 Family Movie Night-Attendance of 6
 - April 12 Teen Dungeons & Dragons-Attendance of 5
 - April 20- Craft for all ages-Attendance of 17
 - This program was a collaboration with the Information Services Department.
 - April 26-Art Classes with Mike-Attendance of 24
- Upcoming Programs:
 - Borrow a Grandparent-Every Monday-Thursday
 - Weekly Teen Craft & Chat
 - Weekly Family Game Night
 - Weekly Toddler Play Time
 - Weekly Preschool Play Time
 - Weekly Baby Play Time
 - Bimonthly LEGO Club
 - Bimonthly Therapy Dogs
 - May 1-Family Movie Night: How to Train Your Dragon
 - May 7-You Belong for LGBTQ+ teens at BCPL

- This program is a collaboration between BCPL, George F. Johnson Memorial Library, Vestal Public Library, and Your Home Public Library.

- May 10-Family Video Game Day
- May 15-All Ages Bookmark Bash
- May 24-Teen D&D
- May 24-Art Classes with Mike
- June 28-All-Ages Pride Event
- June 30-Summer Kickoff Party

Respectfully submitted by
Kelsey Matoushek
Librarian II



Broome County Public Library Annual Report 2024

Compiled by Laura Haynes



Letter from the Director, Josias Bartram:

Dear BCPL Community,

This letter is my annual opportunity to showcase all of the work that the Library does on behalf of the community and to reflect on some of the triumphs and challenges that have defined the previous year. To start with, I'd like to thank Laura Haynes for putting together another beautifully designed and informative annual report. This is the third one that she has produced, each more impressive than the last! I'm also thrilled that we are featuring Kathleen Shores in this report. Kathleen is one of the pillars of our Library and—like every member of our dedicated, creative, and empathetic team—she doesn't get enough credit for how difficult this work can be.

On the topic of difficult work, I'd like to specifically highlight the fact that library work is not always as calm and peaceful as the environment that we strive to create for our patrons, and involves a lot more than reading to children and re-shelving books. Libraries are one of the last remaining public spaces without commercial or political pressure, and as a result we end up catering to many community members who have nowhere else to go. At the same time, we are committed to maintaining a safe space for families and other vulnerable patrons. When everything is in balance, the tension between these two aspects of our mission is not necessarily bad. It can be fertile soil for all that we offer to the community, as presented here. However, when it is out of balance we risk losing families, dedicated staff, and patrons who just want a quiet place to read. Maintaining this balance is one of my most important responsibilities, and I am grateful for the daily support of Broome County Security. We all deserve a safe and welcoming Library.

Despite closing for a week in October for a complete replacement of our rooftop HVAC units (thank you Broome County Department of Public Works!), our 2024 door count is back up to pre-pandemic levels. Meanwhile, our circulation of books and other traditional library materials continues to lag behind this trajectory while we are seeing record growth in the use of our eBooks, eAudiobooks and other electronic resources. All of this clearly indicates that we are staying relevant to this community through ongoing innovation and reinvention, most specifically with our high-quality (and always free) programs for all ages.

Thank you for your ongoing patronage and support of our Library!

Josias Bartram
Library Director



Letter from the President, Allen Buyck:

Dear Friends and Supporters of the Broome County Public Library,

As a lifelong resident of Broome County, it has been my honor to serve as a member of the Broome County Library Board of Trustees, and now as the newly elected President of the Board.

Throughout my working career, I have always tried to give back to our community in as many ways as possible, and serving on this board has given me the joy of serving the diverse community we live in in new ways.

As we reflect on 2024, I am proud to share the many ways our library has continued to serve as a cornerstone of knowledge, creativity, and community connection. This year has been one of growth, innovation, and resilience, reinforcing the library's vital role in enriching the lives of residents across Broome County.

From expanding digital resources and enhancing programming for all ages to strengthening community partnerships, we have remained committed to ensuring that the library is accessible, inclusive, and forward-thinking. Our dedicated staff, volunteers, and patrons have made these achievements possible, and I extend my deepest gratitude to all who contribute to the library's ongoing success.

As we look ahead, we remain focused on adapting to the evolving needs of our community, fostering lifelong learning, and continuing to provide a welcoming space where everyone can explore, discover, and connect. Thank you for your unwavering support and belief in the power of our library.

If you haven't had a chance to visit us recently, I encourage you to stop by for a visit. I am confident you will find the library an exciting place to be.

**With appreciation,
Allen D. Buyck
President, Broome County Library Board of Trustees**

2024 Facts at a Glance:

- **205,295** items circulated
- **25,849** items loaned through interlibrary loan
- **13,553** public computer sessions
- **540,464** wireless sessions
- **819** programs offered
- **8,798** program attendance

Our statistics increased in several areas between 2023-2024:

2023

2024

253,073 → **275,339** total library visits

5,684 → **6,210** facebook followers

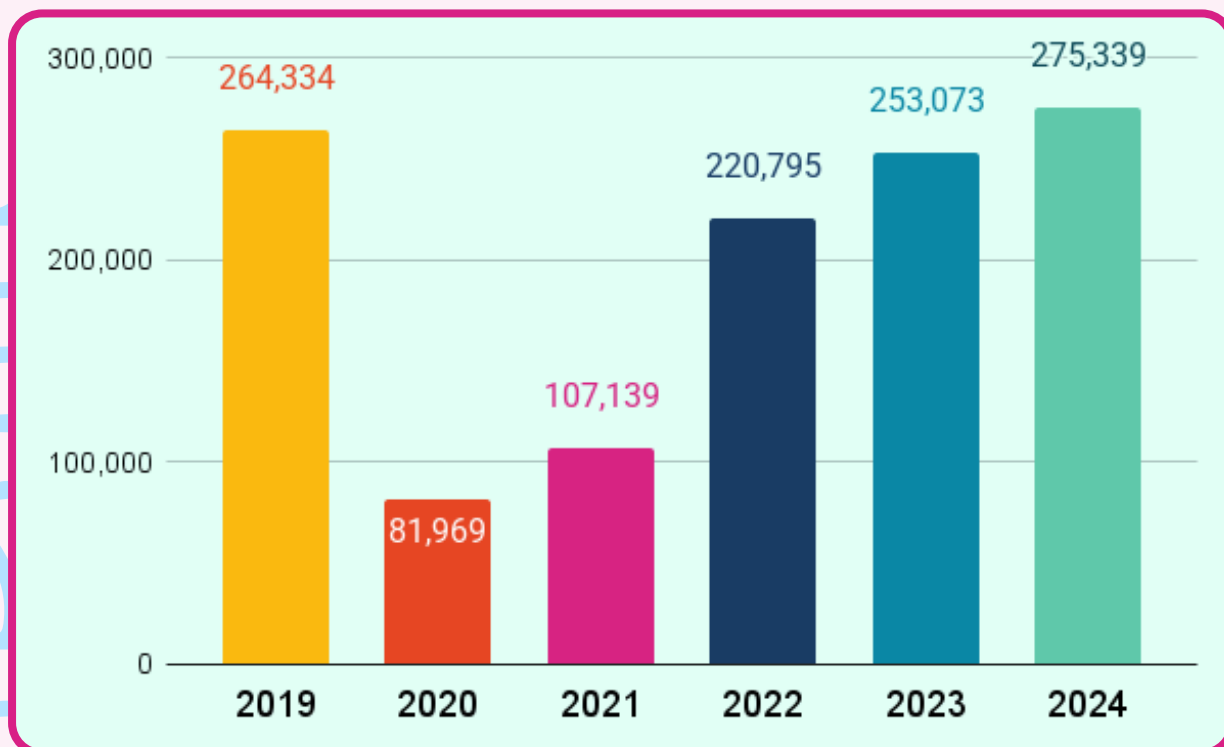
1,009 → **1,100** instagram followers

2,146 → **2,273** new patrons registered

129,530 → **235,979** website visits

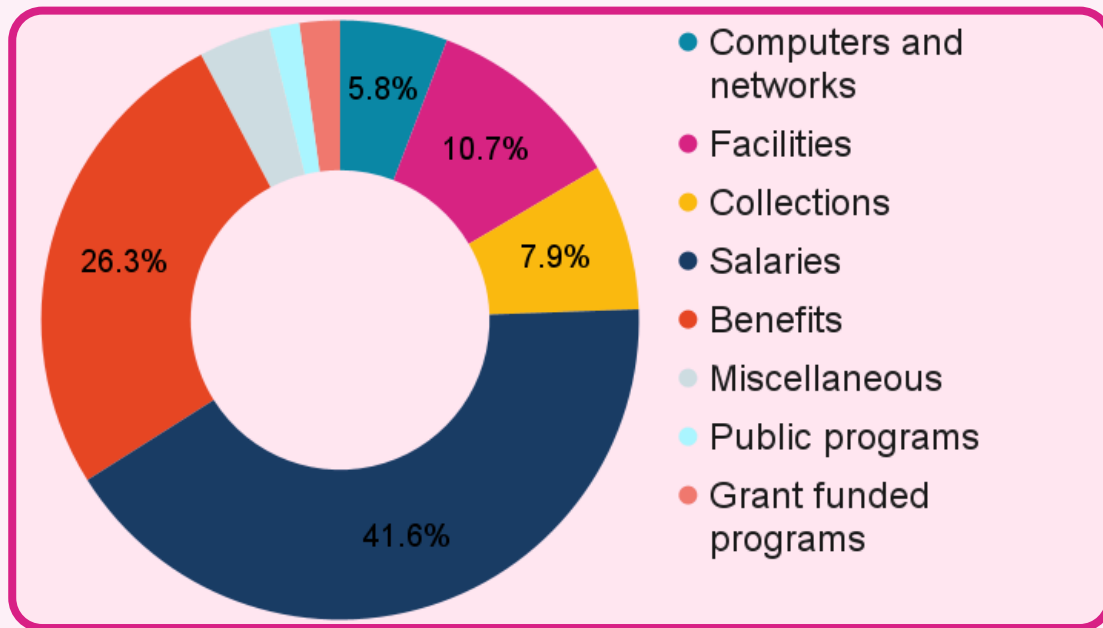
12,615 → **18,630** reference questions answered

Door Count has continued to increase and we have surpassed pre-pandemic numbers:

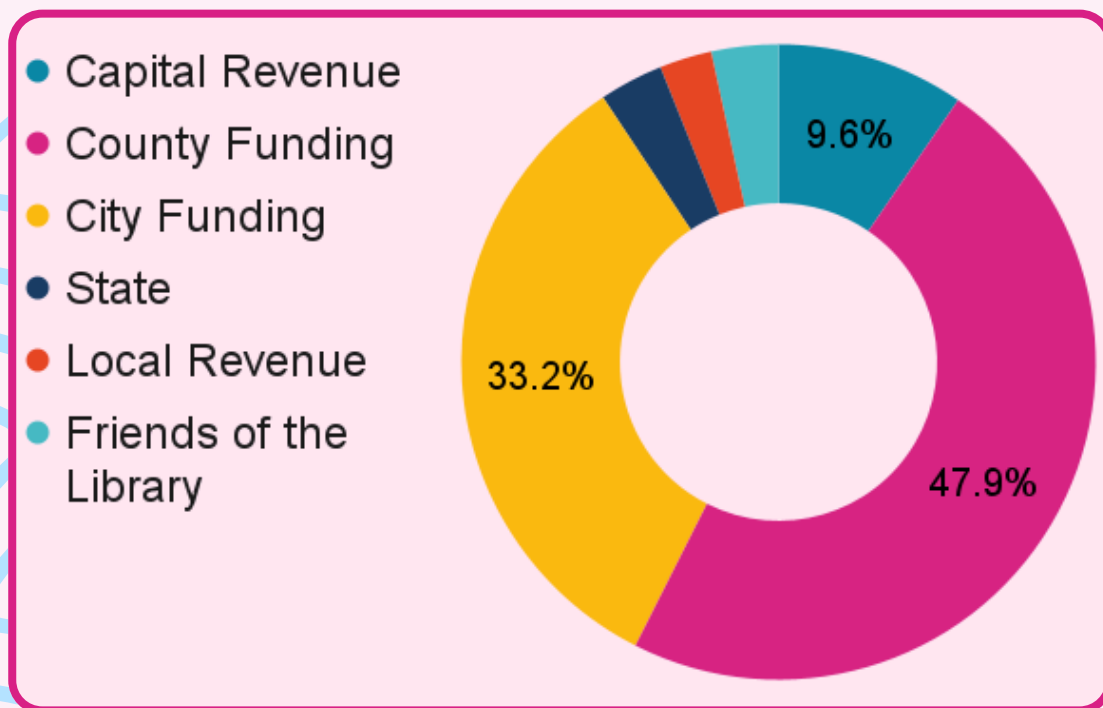


Financials:

Expenses



Revenue





Staff Highlight:

Kathleen Shores, Head of Circulation

Kathleen started as a clerk at the Library and worked her way up to become the Head of Circulation. She has been with the Library for 10 years.

What inspires you, and how have you brought that to BCPL?

I'm inspired by overcoming difficult challenges. When I'm faced with something tough—whether personally or professionally—it pushes me to grow, adapt, and tap into inner strengths I didn't realize I had. Working through these experiences has helped me build confidence and resilience. It's also given me greater empathy for others going through tough times, which I believe has helped me become a more thoughtful colleague and team member at BCPL.

What do you like most about working here?

I enjoy being part of something bigger than myself—something that has a positive impact on our community. Public libraries are one of the last places where a person can simply come to be. They don't have to purchase anything, read, study, use a computer, or even have a library card. Libraries are safe, free spaces where people can exist without judgment. That's incredibly powerful.

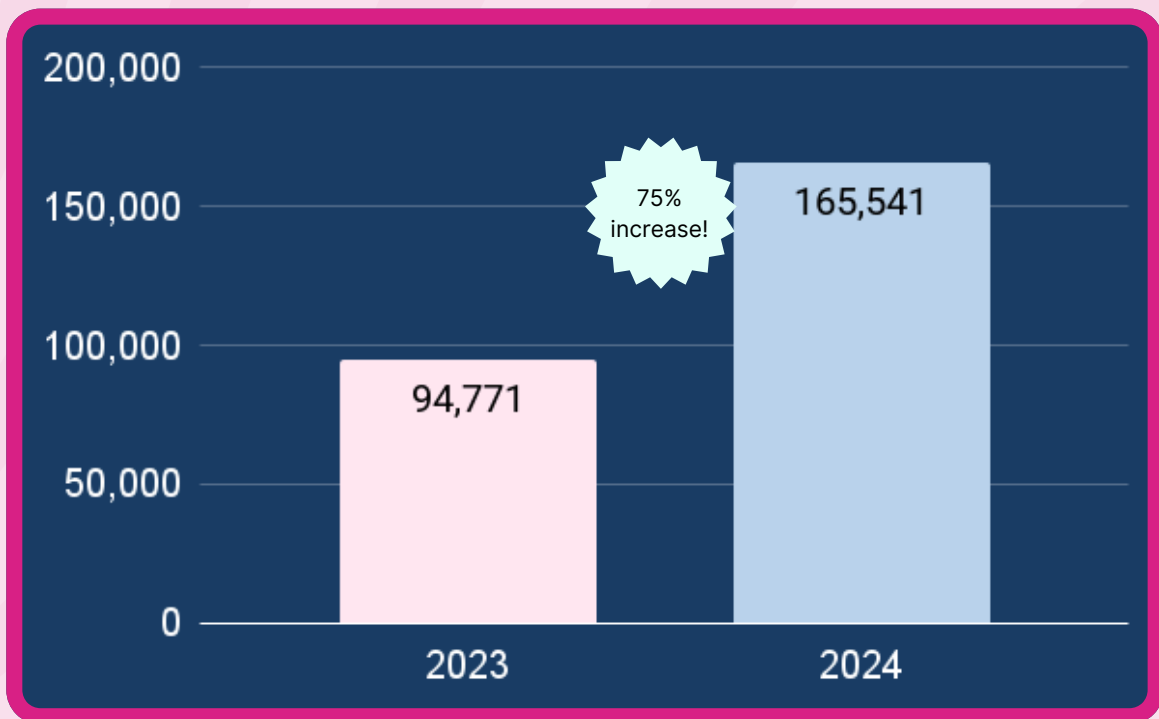
What I love most about working at BCPL is being part of an inclusive, constantly evolving environment. We're always looking for ways to better serve our community. I also value the opportunity to collaborate and brainstorm with my colleagues—whether we're fine-tuning policies to make the library more accessible or troubleshooting a tech issue that affects our daily work. Problem-solving together creates a deeper sense of accomplishment and strengthens our team.

What's the best book you've read recently?

I Who Have Never Known Men by Jacqueline Harpman. It's a hauntingly beautiful dystopian sci-fi novel—two genres I've really been into lately. I thoroughly enjoyed this book, and it was the first one I finished after a reading dry spell (which I'm a little embarrassed to admit, especially since I work in a library) that lasted several months.

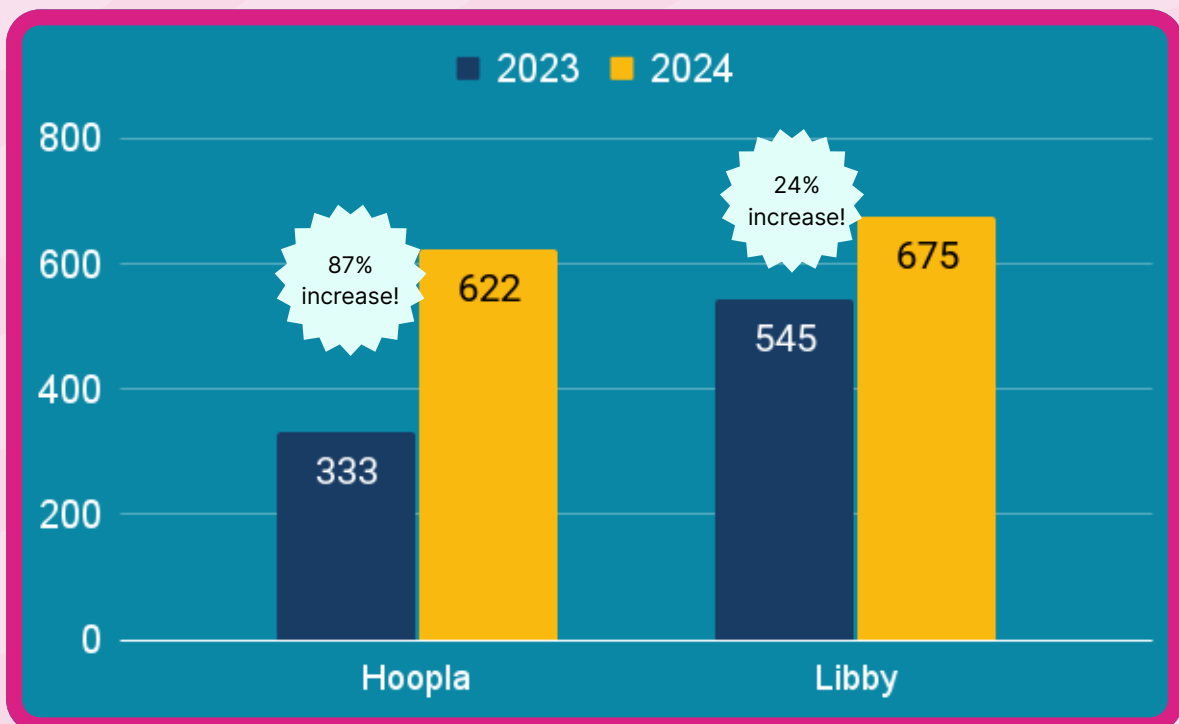
Social Media and Digital Content

Facebook Pageviews



Facebook Pageviews increased 75% from 2023 to 2024.

New Users: Hoopla and Libby



This graph represents new electronic resources users who signed up in 2023 versus 2024.

Peer Support



Our Peer Support program, located in the rotunda of the Library, was created in 2022 and continues to serve vulnerable members of our community. The program is designed to connect patrons with community resources and provide a non-judgmental space for folks to gather. We welcome those struggling with mental health, homelessness, and addiction to utilize our peer support space and services.

What our patrons are saying about the peer support program:

"I got Medicaid!"

"You inspire me"

"You guys are amazing to the homeless!"

"I finally got a job!"

"You are my anchor"

"Thanks for your help, I'm moving into an apartment today"

"You're a miracle"

"This program has saved my life so many times..."

"You two are a godsend. You've been here for me, you listen to me, and you've been through the same struggles I have."

"Thank you for all you do to help people in the community"

"Thank you for your kindness. It made a difference in my day. Thanks for listening to me."

Since the program was established in March of 2022, we have:

- Welcomed **15,478** patrons
- Made **614** referrals to community partners

Meet Iris and Pat, our Peer Support Specialists!

Iris



Pat



We interviewed Iris and Pat about their work at the Library!

What are some of the most common needs or challenges you help patrons address?

Some of the most common needs we see are hygiene supplies, food, clothing and socks, housing, mental health care, and healthcare. Some challenges our patrons experience include theft, sanctioning, lack of resources, money, and transportation, and being victims of crime.

Can you share a favorite example of how peer support has made a difference in a patron's life in 2024?

Pat: My favorite example of who I helped last year was a patron who was living in his truck. I helped him fill out the paperwork for public housing. He was on the list 1 year but he is now in an apartment.

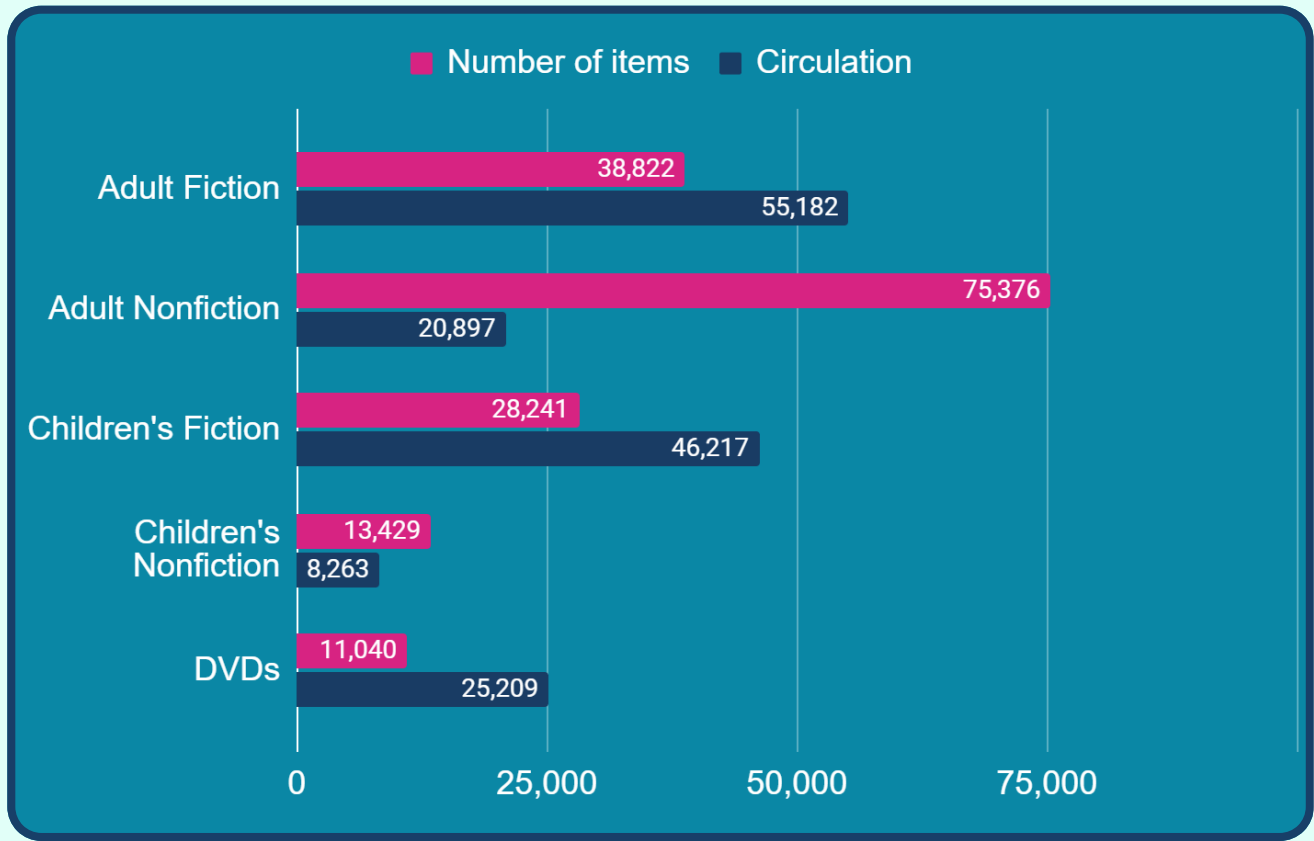
Iris: One of our patrons who has improved over last year is a woman who was living at the YWCA. She spent the first portion of last year struggling with alcohol and trying to improve her situation in court. She ended the year as a Salvation Army bell ringer and now has passed her one year mark at court and is off of probation.

What partnerships or collaborations were helpful in supporting patrons in 2024?

Partnerships that were helpful in 2024 include Family and Children's Services, the UHS Hepatitis C program, Catholic Charities' Supportive Housing, Broome-Tioga Workforce, Addiction Center of Broome County, Nutrition Outreach and Education Program (NOEP), and the Salvation Army.

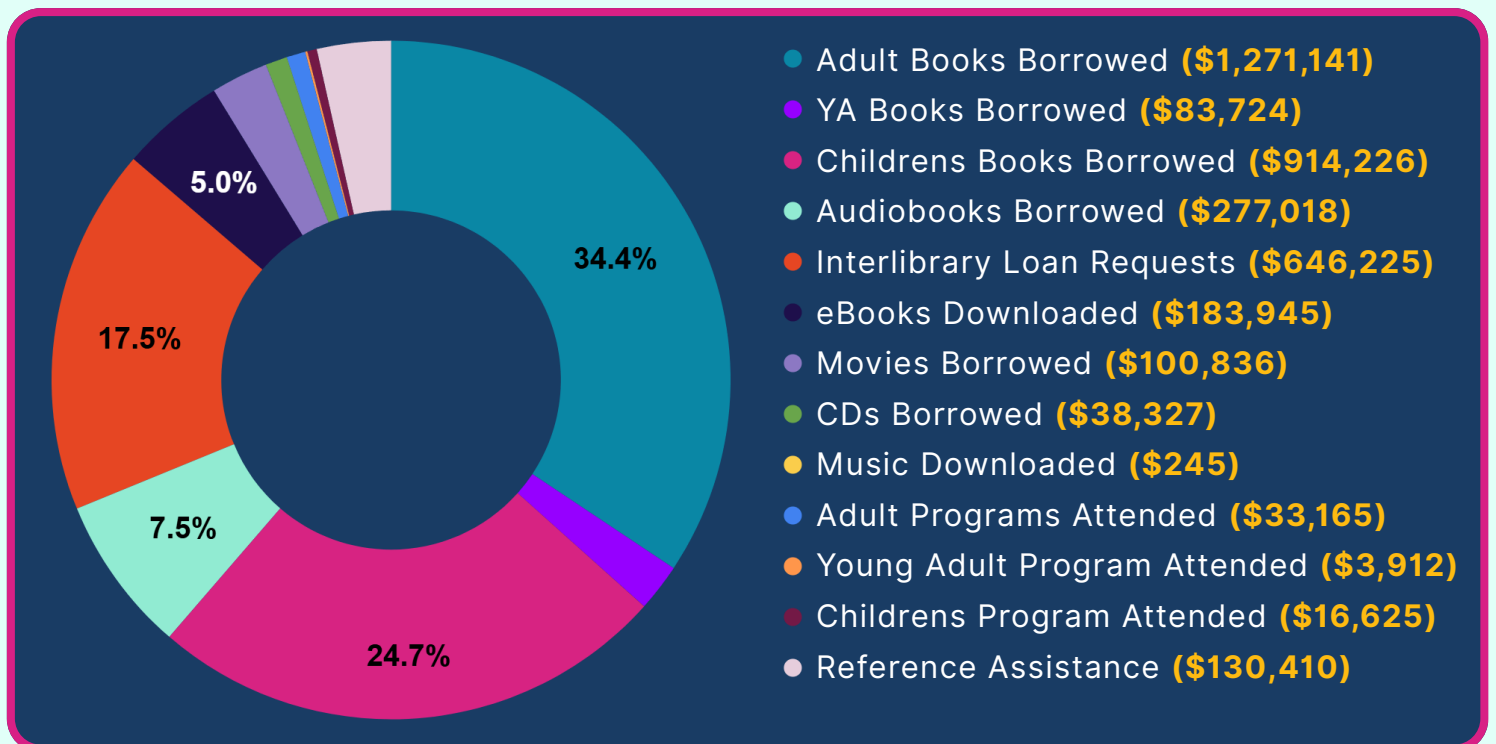
Collection Count vs. Circulation

This graph shows a comparison of the total number of items in each collection versus circulation numbers.



Library Value Calculator

We input our yearly statistics into the New York State Library Association's Library Value Calculator, and we saved our patrons over **\$3,699,799** in 2024. Patrons can use the calculator on our website to show their individual savings.



Programs

We had **819** program sessions for all ages, with a total attendance of **8,798**!

Youth Services Programs:

Children's Room Scavenger Hunt Family Storytime
The Great and Powerful Dave Crochet Class with Grandma Sherann
NASA STEM Program Eclipse Program Rumble Ponies Trunk or Treat
Read for the Record Tween Wednesday Teen Dungeons and Dragons
All Ages Pride Celebration Didgeridoo Down Under Global Storytime
Health Department Storytime Teen Thursday Rainbow Pride Story Hour
Raspberry Pi Class Homeschool Art Class Bilingual French Storytime
All Ages Art Program Bilingual Ukrainian Storytime Family Movie Night
Drop In Crafting Mr. Mike's Blast Art Class Borrow A Grandparent
Spooky Movie Night Game Day Teen Craft & Chat Pre-K Storytime
Trick or Treating PBS Kids Event Pokemon Club Therapy Dogs
Tween Friday Adult Storytime Book Club Lapsit Storytime
LEGO Club Kids Create Project Spark

Adult Programs:

Gentle Yoga One-Shot RPG Club Group Reiki Tai-Chi
Chalk the Walk Awards Ceremony and Open Mic First Thursday Book Club
The Underground Railroad in the Southern Tier Talk Mobile Mammography
Tabletop RPG Mini Painting DIY Memory Kits with the Alzheimer's Association
Financial Counseling Sit & Stitch Vision Boards RPG Dungeon Master 101
Take and Makes Wooden Sign Craft Night Beginner/Advanced Beginner Yoga
Claude and Beccye Fawcett Talk Knitted Knockers Class Queer Coffee Hour
Discussions and Dragons RPG Social Club Tech Thursday Dungeons and Dragons
Sound Bath Immersion with Reiki Broome County Humane Society Meet & Greet
The Green Men of Binghamton Talk Book Sales Monthly Munchkin Meetup
Pinch Pots Call of Catthulhu RPG The Hungry Ear Ode to Otsiningo Talk
Coloring Club D&D Character Creation Workshop Acoustic Jam Zumba
Drop-In Crafting Knitting Group

We'd like to thank:

City

Jared Kraham, Mayor
Megan Heiman, Deputy Mayor

Binghamton City Council:

Hadassah Mativetsky
Carla Murray
Kinya Middleton
Robert Cavanaugh II
Nate Hotchkiss
Rebecca Rathmell
Michael Dundon

State

Donna Lupardo, New York State
Assemblywoman

Lea Webb, New York State Senator

Kathy Hochul, Governor

Antonio Delgado, Lieutenant Governor

County

Jason Garnar, Broome County
Executive

Colleen Wagner, Deputy Executive
Michael Ponticiello, Deputy Executive

Broome County Legislators:

Daniel Reynolds, Chair
Matthew Pasquale, Majority Leader
Kim Myers, Minority Leader
Stephen Flagg
Scott Baker
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A special thank you to:
the **Friends of the
Broome County Public
Library**, for all they do
to support BCPL!